

IFFCO-TOKIO GENERAL INSURANCE CO. LTD

Regd. Office: IFFCO Sadan, C-1, Distt. Centre, Saket, New Delhi-110017

ALL IN ONE HOME PROTECTOR POLICY

UIN: IRDAN106RP0064V01201819

Policy Wording

This Policy is evidence of the contract between You and Us. The Proposal along with any written statement of Yours for purpose of this Policy forms part of this contract.

This Policy witnesses that in consideration of Your having paid the premium, We will insure Your interest(s) under the Sections specified as operative in the Schedule during the Policy Period and accordingly We will indemnify You in respect of events occurring during the Period of Insurance in the manner and to the extent set forth in the Policy provided that all the terms, conditions and exceptions of this Policy in so far as they relate to anything to be done or complied with by You have been met.

The Schedule shall form part of this Policy and the term Policy whenever used shall be read as including the Schedule.

Any word or expression to which a specific meaning has been attached in any part of this Policy or of Schedule shall bear such meaning whenever it may appear.

Your Policy is based on information, which You have given Us and the truth of these information shall be condition precedent to Your right to recover under this Policy.

DEFINITION OF WORDS

1. Proposal

It means any signed Proposal by filling up the questionnaires and declarations, written statements and any information in addition thereto supplied to Us by You or on Your behalf.

2. Policy

It means the Policy booklet, the Schedule and any applicable endorsement or memoranda. Your Policy contains details of the extent of cover available to You, what is excluded from the cover and the conditions, warranties, provisions on which the Policy is issued.

3. Schedule

It means the latest Schedule issued by Us as part of Your Policy. It provides details of Sections of Your Policy which are in force, and the level of cover You have.

A revised Schedule will be sent at each renewal and whenever You request for a change in the cover.

4. Endorsement

It means any alteration made to the Policy which has been agreed to by Us in writing.

5. Sum Insured

It means the monetary amounts shown against any Item or Section of the Policy.

6. We/Our/Us

It means IFFCO-TOKIO GENERAL INSURANCE COMPANY LIMITED.

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7. <u>You/Your</u>

It means the person(s) named as the Insured in the Schedule.

8. What is Covered

It means the damages/perils/contingencies which are covered under the Policy and for which We have liability in the event of claim occurrence.

9. What is Not Covered

It means the damages/perils/contingencies which are not covered under the Policy and for which We have no liability in the event of claim occurrence.

10. Market Value

It means the replacement value of Insured property or item as new at the time of damage less due allowance for betterment, wear and tear and/or depreciation OR the value which can be realised from the market for such Insured property immediately before the occurrence of damage if such value is ascertainable, whichever is lower unless otherwise agreed by us, in exceptional circumstances.

11. Damage/Damaged

It means loss or damage of the Insured property.

12. Disease

It means a condition affecting the physical wellbeing and health of the body having a defined and recognized pattern of symptoms which requires treatment by a Medical Practitioner.

13. <u>Injury</u>

It means accidental physical bodily harm excluding illness or disease, solely and directly caused by external, violent and visible and evident means which is verified and certified by a Medical Practitioner.

14. Accident (For All sections other than Personal Accident)

It means a fortuitous event or circumstance which is sudden, unexpected and unintentional.

15. Accidental Damage

It means actual and/ or physical loss of or damage to tangible property of the insured as a result of Accident.

16. Excess

It means the first part of any claim for which You are responsible. Any Sum Insured/Limit will apply after the Excess has been deducted.

17. Family

It means Your spouse, children, parents and/or other relatives normally living with You in Your Home and also Your children staying away from You for the purpose of study/ internship/ training or any other vocation but not in permanent job, or as agreed by Us.

18. <u>Home</u>

It means the private dwelling named in the Schedule and its garages, outbuildings, and water tanks used for domestic purposes within the boundaries of the land belonging to it.

19. Business



It means Your employment, profession, business or trade or that of Your Family.

20. Money

It means cash, current coins, bank and currency notes, cheques, postal orders, current postage stamps which are not part of a collection and luncheon voucher.

21. Personal Effects

It means articles excluding money, jewellery and valuables, which are normally worn, used or carried about by You or Your Family in every day life.

22. Larceny

It means theft committed by a person(s) who is/are authorised to be in the premises.

23. <u>Glass</u>

It means normal flat/annealed glass in or on the premises. It will include partitions, doors, windows, cases, mirrors and glass top of furniture. The value of Glass will include the cost of painting, tinting, embossing or ornamental work (if applicable) plus boarding up cost of the Glass.

24. Sanitary Fittings

It means washbasins, pedestals, sinks, bidgets, lavatory pans, cisterns, showers, screens, bath and bath panels contained in the Home but not including swimming pools.

25. Baggage

It means Personal Effects belonging to You or Your Family for which You or Your Family is responsible whilst being used and carried by You/Your Family during a Journey but excluding money, securities, manuscripts, deeds, bonds, bills of exchange, promissory notes, books or documents, jewellery, valuables, (including mobile phones, portable computers, watches, furs, precious metals etc.) travel tickets, cheques and bank drafts, articles of consumable nature, loose articles such as sticks, straps, umbrellas, sunshades, fans, deck chairs, articles or clothes whilst being worn on the person or carried about at the time of damage.

26. Journey

It means any trip undertaken for official or business or holiday purpose or otherwise outside the city, town or municipal limits of the place where Your Home is located. The Journey is deemed to end if You or Your Family on trip reaches the place of stay at destination place and it only commences when You or Your Family leaves for another destination or place of stay. However, the entire period for a single Journey will not exceed 60 (sixty) days from the time You or Your Family have left Your Home.

27. Unoccupied

It means not lived in by You, Your Family, Your domestic employee or any other person authorised by You.

28. Geographical Limits

It means within Indian Territory, unless otherwise specified.

29. Senior Citizen

It means any person who has completed sixty or more years of age as on the date of commencement or renewal of an insurance policy.

30. Policy Period



It means the period commencing from the effective date and hour as shown in the Schedule and terminating on the expiry date as shown in the Schedule.

31. Period of Insurance

It means the period commencing from the retroactive date of the Policy including that of Section(s), parts and benefits of the policy and terminating on expiry date as shown in the Schedule of the Policy including that of Section(s), parts and benefit(s) of the policy.

32. Currency of the Policy

It means (for consideration of any claim) currency of that Section or Sub-Section or part of Section to which the claim relates.

33. Indemnity Period

It means the period beginning with the occurrence of damage and ending not later than 12 (twelve) months or any other period as agreed by us thereafter during which Your Home shall be affected in consequence of the damage.

34. Additional Benefits

It means the coverages which are granted to You apart from the main covers under the Section, for which no additional premium is required to be paid by You.

35. Extensions

It means optional coverage's which are available to You apart from the main covers and Additional Benefits under the Section, which You can choose to take on payment of necessary additional premium.

36. Renewal

It means the terms on which the contract of insurance can be renewed on mutual consent.

37. Act of Terrorism

It means an act or series of acts, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), or unlawful associations, recognized under Unlawful Activities (Prevention) Amendment Act, 2008 or any other related and applicable national or state legislation formulated to combat unlawful and terrorist activities in the nation for the time being in force, committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear for such purposes.

This cover also includes loss, damage, cost or expense directly caused by, resulting from or in connection with any action taken in suppressing, controlling, preventing or minimizing the consequences of an act of terrorism by the duly empowered government or Military Authority.

Provided that If the Insured is eligible for indemnity under any government compensation plan or other similar scheme in respect of the damage described above, this Policy shall be excess of any recovery due from such plan or scheme.

For the purpose of the aforesaid definition, "Military Authority" shall mean armed forces, para military forces, police or any other authority constituted by the government for maintaining law and order.



GENERAL CONDITIONS

(These conditions apply to the whole Policy)

1. REASONABLE PRECAUTION AND CARE OF PROPERTY

You shall take all reasonable precautions for safety and soundness of Insured property and to prevent injury, illness, disease, loss or damage in order to minimize claims. You must comply with manufacturer's recommended actions for inspection and maintenance and shall also comply with all statutory requirements or other regulations and will employ only competent employees.

2. <u>Notice</u>

You will give every notice and communication in writing to Our office through which this insurance is effected.

3. MIS-DESCRIPTION

This Policy shall be void and all premium paid by You to Us shall be forfeited in the event of misrepresentation, mis-description or concealment/ non-disclosure of any material information.

4. CHANGE IN CIRCUMSTANCES

You must inform Us, as soon as reasonably possible, of any change in information You have provided to Us about Yourself, Your Business, Your Family, Your employees and/or Your Home which may affect the insurance cover provided e.g. change of address. You must also notify Us about any alteration made or change in information as described aforesaid whereby risk of damage or Accident is increased. In case of such alteration or changes made and not accepted by Us in writing, all covers under this Policy shall cease.

5. CLAIM PROCEDURE AND REQUIREMENTS

An event, which gives rise to a claim or might become a claim under the Policy, must be reported to Us as soon as possible. A written statement of the claim will be required and a Claim Form will be provided. This written statement of claim along with supporting documentation (estimates, vouchers, invoices, proof, investigation report and the like) prepared at Your expenses along with particulars of other insurances covering the same risk must be delivered to Us within reasonable time of the loss or damage or within 15 (fifteen) days after completion of the documents.

The Police must be informed of any theft, attempted theft or damage caused by rioters, strikers, malicious persons or vandals or of any other criminal act. They must also be informed of the loss of any property Insured under Section 3 (All Risk). You/ Insured person shall also take practicable steps to apprehend the guilty person and recover the property lost.

If any person is claiming against You, Your Family or Your employee, every letter, claim writ, summon, process information or any verbal notice of claim shall be forwarded to Us without delay. You, Your Family or any person on Your behalf must not attempt to negotiate any claim, nor admit or repudiate any claim without Our consent. You shall give all possible assistance to enable Us to settle or resist any claim or to institute proceedings.

In the event of a claim under Personal Accident Section, below procedure to be followed:

i) Intimation of claim: An event, which might become a claim under the policy, must be reported to us as soon as possible. In case of death, written notice also of death must, unless reasonable cause is shown, be given before internment/ cremation and in any case, within one calendar month after the death, and in the event of loss of sight or amputation of limbs, written notice thereof must also be given within one calendar month after



such loss of sight or amputation. Based on the circumstances of the case the insurer may condone the case with delay in intimation beyond one calendar month. A written statement of the claim will be required and a claim form will be provided.

You or Your personal representative must give immediate written notice but within 14(fourteen) days of occurrence of injury.

ii) All certificates, information and evidence from a Medical Attendant or otherwise required by us shall be furnished by you, your personal representative in the manner and form as we may prescribe. In such claims your legal representative, Nominee, beneficiary will allow Our representative to carry out examination and ascertain details if and when we may reasonably require and in the event of death get the post-mortem examination done in respect of body of Insured Person.

6. CLAIM CONTROL

- a) We are entitled to
 - i) enter any building where damage has occurred and take possession of the building or any property of the building and deal with salvage, but this does not mean that property can be abandoned to Us.
 - ii) receive all necessary information, proof of damage and assistance from You and from any other person seeking benefit under this Policy.
 - iii) take over and conduct in Your name or any person seeking benefit under this Policy, defense or settlement of any claim.
 - iv) take proceedings at Our own expenses and for Our own benefit, but in Your name or any other person who is claiming or has received benefit, to recover any payment made or due under this Policy.
- b) No admission, offer, payment or indemnity shall be made or given by You or on Your behalf without Our written consent.

7. <u>Fraud</u>

If a claim is fraudulent on account of fraudulent means or action used by You, Your Family, or Your employee, all benefits and rights under this Policy shall be forfeited.

8. CONTRIBUTION

If, when any claim arises, there is any other insurance covering the same matter (property, interest, liability, cost), We will pay only Our rateable proportion. This Condition does not apply to Section 8 (Personal Accident).

9. CANCELLATION

We may cancel the policy on grounds of fraud, moral hazard or misrepresentation or non-cooperation by You by sending 15 (fifteen) days notice under recorded delivery to You at Your last known address and in such event, We will return to You, except in case of fraud or illegality on Your part, the premium paid less the pro rata portion thereof for the period the Policy has been in force.

You may cancel this Policy by sending 15 (fifteen) days written notice to Us. We will then allow a refund after retaining the premium based on following short period table.

| Period of Cover upto | Annual Premium Rate (%) |
|----------------------|-------------------------|
| 15 days | 10% |
| 1 months | 15% |
| 2 months | 30% |
| 3 months | 40% |
| 4 months | 50% |



| 5 months | 60% |
|--------------------|------|
| 6 months | 70% |
| 7 months | 75% |
| 8 months | 80% |
| 9 months | 85% |
| Exceeding 9 months | 100% |

This refund of premium is subject to the condition that no claim has been preferred on Us.

10. ARBITRATION

If any dispute or difference shall arise as to the quantum to be paid under the policy (liability being otherwise admitted) such difference shall independently of all other questions be referred to the decision of the sole arbitrator to be appointed in writing by the parties to or if they cannot agree upon a single arbitrator within 30 (thirty) days of any party invoking arbitration the same shall be referred to a panel of three arbitrators, comprising of two arbitrators, one to be appointed by each of the parties to the dispute/difference and the third arbitrator to be appointed by two such arbitrators and arbitration shall be conducted under and in accordance with the provisions of the arbitration and conciliation act, 1996. It is clearly agreed and understood that no difference or dispute shall be referable to arbitration as herein before provided, if We have disputed or not accepted liability under or in respect of this policy. It is understood, however, that You shall have the right at all times during currency of the policy to communicate only, with the leading or issuing office in all matters pertaining to this insurance.

11. DISCLAIMER CLAUSE

If We shall disclaim Our liability in any claim, and such claim shall not have been made the subject matter of a suit in a court of law within 12 (twelve) months from the date of disclaimer, then the claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable under this Policy.

12. REINSTATEMENT OF SUM INSURED

The Sum(s) Insured by

| carcarby | |
|--------------|--|
| Section 1 | (Fire and Allied Perils), |
| Section 2 | (Burglary, Housebreaking and Other Perils), |
| Section 3 | (All Risk) |
| Section 4 | (Fixed Glass and Sanitary Fittings), |
| Section 5 | (Electronic Equipment) |
| Section 6A | (Television/Video Equipment), |
| Section 6B | (Portable Computer, Mobile Phone and Electronic Diary) |
| Section 6C | (Pedal Cycle) |
| Section 7 | (Breakdown of Domestic Appliances), |
| | |

shall not be reduced by the amount of any loss or damage but pro-rata premium on the amount of loss or damage from the date of occurrence of loss or damage to expiry of Policy Period shall be payable by You. The additional premium referred herein above shall be deducted from net claim amount payable under the Policy.

Notwithstanding what is stated above, the Sum Insured shall stand reduced by the amount of loss or damage in case You immediately on occurrence of the loss or damage exercise Your option not to reinstate the Sum Insured as above.

The provision shall also not apply to those Covers, Additional Benefits or Extensions where Our maximum liability during the Policy Period has been specified.

13. No sum payable under this Policy shall carry any interest/penalty.



14. The Geographical Limit of this Policy will be India except for Section 3 (All Risk), Section 6B (Portable Computers, Mobile Phone, Tablets, Mobile Music devices, etc.), Section 8 (Personal Accident), Section 10 (Baggage) and Section 11A (Public and Personal Liability) where Geographical Limit will be worldwide. However all claims shall be settled in India in Indian Rupees. The provision of this Policy shall be governed by the laws of India for the time being in force. The parties hereto unconditionally subject to the jurisdiction of the Courts in India.

15. PROVISION FOR SENIOR CITIZENS

a) The insured will be informed in writing of any underwriting loading charged over and above the premium and the specific consent of the policyholder for such loading will be obtained before issuance of a policy.
 b) Separate channel to address the related claims and grievances of senior citizen are mentioned below:

| b) | Separate cha | nnel to address the related claims and grievances of senior citizen a |
|----|--------------|---|
| | Claims: | seniorcitizenclaims@iffcotokio.co.in |
| | Grievance: | seniorcitizengrievance@iffcotokio.co.in |
| | Contact Num | ber: 0124-2850100 |
| | Address: | IFFCO-Tokio General Insurance Company Limited. |
| | | IFFCO TOWER – II |
| | | Plot No.3, Sector-29, Gurgaon |
| | | Haryana-122001 |
| | | |

16. GRIEVANCE OR COMPLAINT

You may register a grievance or complaint by visiting Our website <u>www.iffcotokio.co.in</u> You may also contact the offices from where You have bought the policy or the grievance officer who can be reached at Our corporate office.

Grievance Department details are as mentioned below:

| E-Mail ID: | chiefgrievanceofficer@iffcotokio.co.in |
|------------|--|
| Address: | IFFCO-Tokio General Insurance Company Limited. |
| | IFFCO TOWER – II |
| | Plot No.3, Sector-29, Gurgaon |
| | Haryana-122001 |

17. **INSURANCE OMBUDSMAN**: We shall endeavor to promptly and effectively address Your grievances. In the event You are dissatisfied with the resolution of Your grievance or complaint, You may approach the Insurance Ombudsman located nearest to You. Details of the offices across the Country are mentioned below:

| Jurisdiction | Office Address | |
|-------------------------|---|--|
| Delhi, Rajasthan | First Floor, Universal Insurance Building, 2/2A Asaf Ali Road, New Delhi 110002 Ph:23239611 /33 Fax: 23230858 | |
| West Bengal, Bihar | 29, N.S. Road, Third Floor, Kolkata Ph:222 12669 Fax: 222 12668 | |
| Maharashtra | Jeevan Seva Annex, 3rd floor, Above MTNL, SV Road, Santacruz (W) Mumbai 400 054 | |
| Tamil Nadu, Pondicherry | Fatima Akhtar Court, Fourth Floor, 312 Anna Salai, Chennai 600018 | |
| Andhra Pradesh | 6-2-47, Yeturu Towers, A.C. Guards Lakdi-Ka-Pool, Hyderabad 500004 | |
| Gujarat | Second Floor, Shree Jayshree Ambica House, 5, Navyug College, Ashram Road, Ahmedabad 380014 | |
| Kerala, Karnataka | Pulinat Building, Second Floor, M.G. Road, Kochi 682015 | |
| North-Eastern States | Aquanus, Bhaskar Nagar, R.G. Baruah Road, Guwahati 781021 | |
| Uttar Pradesh | Chintal House, First Floor, 16 Station Road, Lucknow 226001 | |



| 1 | Madhya Pradesh | First Floor, 117 Zone 2, Maharana Pratap Nagar, Bhopal 462011 | | |
|---|--|---|--|--|
| | Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, Chandigarh | Batra Building, Shop-cum-Office 101-103, Second floor, Sector 17D, Chandigarh | | |
| | Orissa 62, Forest Park, Bhubaneswar 751009 | | | |

Address of Insurance Regulatory and Development Authority of India is also mentioned below -

Insurance Regulatory and Development Authority of India Sy. No 115/1, Financial District, Nanakramguda, Gachibowli, HYDERABAD 500 032

18. WITHDRAWAL & ALTERATION OF POLICY CONDITIONS

The policy terms and conditions may undergo alteration as per the IRDA Regulation. However the same shall be duly notified to You at least three months prior to the date when such alteration or revision comes into effect by registered post at Your last declared correspondence address. The timeliness for revision in terms and rates shall be as per the IRDA Regulation.

A product may be withdrawn with the prior approval of the Authority and information of withdrawal shall be given to You in advance as per the IRDA guidelines with details of options provided by us. If We do not receive Your response on the intimation of withdrawal, the existing product shall be withdrawn on the renewal date and You shall have to take a new policy available with us, subject to terms & conditions.

19. PAYMENT OF PREMIUM

The premium payable shall be paid in advance before commencement of risk. No receipt for premium shall be valid except on Our official form signed by Our duly authorized official. In similar way, no waiver of any terms, provision, conditions and endorsements of this policy shall be valid unless made in writing and signed by Our authorized official.

20. PROTECTION OF POLICY HOLDER'S INTEREST

In the event of a claim, if the same is found admissible under the policy, We shall make an offer of settlement or convey the rejection of the claim within 30 (thirty) days of receipt of all relevant documents and investigation/ assessment report (if required). In case the claim is admitted, the claim proceeds shall be paid within 7(seven) days of Your acceptance of Our offer. In case of delay in payment, We shall be liable to pay interest at a rate which is 2% (two percent) above the bank rate prevalent at the beginning of financial year in which the claim is received by us.

WARRANTIES

It is warranted:-

- That Our liability in respect of any item specified in the Schedule including any additional costs and expenses payable in connection with that item (unless specifically expressed as being payable in addition to the Sum Insured) shall not exceed the Sum Insured set against such item or in the whole the total Sum Insured or such other sum(s) as may be substituted for it by Endorsement signed by on Our behalf.
- 2. That whenever Your Home is left Unoccupied, all doors and windows shall be properly secured and all keys for main doors of Your Home shall be either removed from there or handed over to Your authorized person (including security guard). It is provided that breach of this Warranty shall not be a bar to any claim for loss or damage caused other than by theft, burglary etc.
- 3. That the building containing or constituting Your Home is

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- a) maintained in a good and substantial state of repair.
- b) occupied by You for residential purposes or providing professional service and not as a manufacturing unit, godown, warehouse or office.

GENERAL EXCLUSIONS

(WHAT IS NOT COVERED BY THE WHOLE POLICY)

We will not be liable for

1. WAR RISK

Damage as a consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not) civil war, rebellion, revolution, insurrection, military or usurped power, confiscation, nationalisation, civil commotion or loot or pillage in connection therewith.

2. CONFISCATION

Any damage due to confiscation, commandeering, requisition, detention or destruction by order of any Government or lawfully constituted authority.

3. WILLFUL ACT OR GROSS NEGLIGENCE

Damage due to willful act or gross negligence of You, Your Family or Your employees including Insured person(s).

4. NUCLEAR RISK

Any damage to property, consequential loss, legal liability or bodily injury, illness, disease directly or indirectly caused by or contributed to by or arising from

- a) ionizing radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
- b) the radioactive, toxic, explosive or hazardous properties of any nuclear assembly or nuclear component.

5. TERRORISM DAMAGE

Any damage due to an act of Terrorism will be excluded unless specifically mentioned in the Policy Schedule or Policy Wordings.

6. WEAR AND TEAR

Damage caused by wear and tear, depreciation and/or gradual deterioration.

7. CONSEQUENTIAL LOSS

Consequential loss of any kind or description including any reduction of market value beyond the cost of repair or replacement. However this exclusion will not apply to Section 12 (Increased Living Expenses). The exclusion with respect to the reduction in Market Value shall not apply in case of Section 3B – All Risk - Fine Arts or in any other Section as agreed by Us.

8. EXISTING DAMAGE

Any damage, injury, accident, disease or illness occurring before cover commences under the Policy.

9. MATCHING OF ITEMS

The cost of repair or replacement of any undamaged or unbroken items or part of item forming part of a set, suits or other article of uniform nature, colour or design (including area of carpet) when damage or breakage occurs within a clearly identifiable area or to a specific part and replacement cannot be matched.



COVERAGE

SECTION 1 FIRE AND ALLIED PERILS

PROPERTY INSURED

PART A

CONTENTS - BELONGING TO AND/OR UNDER POSSESSION OF YOU/YOUR FAMILY



| 7. | Manuscripts, plans, drawings, securities, documents, |
|----|--|
| | books of accounts or other business books and |
| | computer system records but only for the cost of |
| | material and clerical labour expended in reproducing |
| | the documents and not for any other value upto Rs. |
| | 50,000/- (Rupees fifty thousand) or upto any other |
| | amount as mentioned in Item number 9 below. |
| 8. | Personal Effects including clothings, books, furniture |
| | and any other household items of Your children |
| | staying away from You for the purpose of study or |
| | any other purpose declared upon and agreed by us |
| | within India upto Rs 50,000/- (Rupees fifty thousand) |
| | or upto any other amount as mentioned in Item |
| | number 9 below. |
| 9. | Any other items. |



PROPERTY INSURED

BUILDING

This Sub-Section relates to the building portion of Your Home which should not be of kutcha construction. Note: The Sum Insured of the Building will mean the value of building including the value of outbuildings, boundary walls, gates and fences, inbuilt fixtures and fittings, swimming pools, hard courts, water tanks, garages, terraces, plinth and foundations.

COVERAGE

| COVERAGE WHAT IS COVERED | | WHAT IS NOT COVERED |
|------------------------------------|---|--|
| In t | he event of damage directly caused by Insured perils | What is not covered |
| liste exc the | A hereunder and subject to its not being otherwise luded, We will indemnify You against such damage to Insured Building and content at Your Home or tents at the place of stay of Your children. | |
| 1. | | Damage caused to the property Insured by a) Its own fermentation, natural heating or spontaneous combustion. b) Its undergoing any heating or drying process. |
| 2. | Lightning | |
| 3. | Explosion / Implosion. | Damage to boilers (other than domestic boilers), economisers or other vessels machinery of apparatus (in which steam is generated) or their contents resulting from their own explosion, implosion or damages caused by centrifugal force. |
| 4. | Damage caused by an aircraft, other aerial or space devices and articles dropped there from. | 4. Damage caused by pressure waves. |
| 5. | Riot, Strik, Malicious Damage and Act of Terrorism: - Visible physical damage by external violent means directly caused to the property Insured. | 5. Damages caused by a) Total or partial cessation of work or the retarding or interruption or cessation of any process or operation or omission of any kind. b) Permanent or temporary dispossession of any building resulting from the unlawful occupation by any person of such building or prevention of access to the same. c) Burglary, housebreaking, theft, larceny or any other such attempt or any omission of any kind of any person (whether or not such act is committed in connection with the disturbance of public peace) in any malicious act. |
| 6.7. | Earthquake, Fire and/or Shock – Damage to property Insured including by fire occasioned by or in consequence of earthquake including flood or overflow of the sea, lakes, reservoirs and rivers and/or landslide/rockslide resulting therefrom. Strom, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Flood and Inundation. | |
| 8. | Impact Damage by any rail/road vehicle or animal by | 8. Damage by vehicle/animals belonging to or owned |



| | direct contact. | by You or Your Family or Your domestic employees. |
|-----|--|---|
| 9. | Subsidence and Landslide including Rockslide: | 9. Damages caused by |
| | Damage caused by subsidence of the part of site on | a) Normal cracking, settlement or bedding of new |
| | which the Insured property stands or | structures. |
| | landslide/rockslide. | b) Settlement or movement of made up ground. |
| | | c) Coastal or river erosion. |
| | | d) Defective design or workmanship or use of defective material. |
| | | Demolition, construction, structural alteration or repair of any property or ground work or excavation. |
| 10. | Bursting and overflowing of water tank, apparatus and pipes. | |
| 11. | Missile testing operations. | |
| 12. | Leakage from automatic sprinkler installations. | 12. Damage caused by |
| | | a) Repairs or alteration to Your Home. |
| | | b) Repairs, removal or extension of the sprinkler installation. |
| | | c) Defects in construction known to You. |
| 13. | Bush Fire. | 13. Damage caused by Forest Fire. |
| 14. | a) Pollution or contamination which results from a | 14. Damages caused to the Insured property by pollution |
| | peril mentioned under Items 1 to 13 above. | or contamination. |
| | b.) Any peril mentioned under Items 1 to 13 above, | |
| | which results from pollution or contamination. | |
| | | 15. Damage to any electrical/electronic equipment, machines, apparatus, fixtures, fittings by overrunning, excessive pressure, short-circuiting, arcing, self-heating or leakage of electricity from whatever cause (lightning included), provided that this exclusion will apply only to the particular machine, apparatus, fixtures, fittings so affected and not to other machines, apparatus, fixtures, fittings, which may be damaged by fire so set up. |
| | | 16. Expenses necessarily incurred by You on Architect, Surveyor and Consulting Engineer's fees and Debris Removal following damage to property Insured by an Insured peril in excess of 3% (three percent) and 1% (one percent) of the claim amount respectively except as mentioned in Extensions (2) and (3) below. |
| | | Damage to property Insured if removed to any building or premises other than in which it is herein stated to be Insured except for Item (8) of Specially Declared Items under Property Covered. (Note: 15, 16 and 17 are applicable for all the Items from 1 to 14 of WHAT IS COVERED.) |



SPECIAL PROVISIONS

1. CLAIM SETTLEMENT

In the event of damage to property Insured Part A (Contents) and Part B (Buildings), We will indemnify You by payment or at Our option by repair, replacement or reinstatement.

In case of reinstatement or replacement, We shall not be bound to reinstate exactly or completely but only as circumstances permit and in reasonably sufficient manner subject to limits of Sum Insured. If We so elect to replace or reinstate any property, You shall at Your own expense furnish Us with such plans, specifications, measurements, quantities and such other particulars as We may require and no acts done or caused to be done by Us with a view to reinstatement or replacement shall be deemed as an election by Us to reinstate or replace.

If in any case We are unable to reinstate or repair the property hereby Insured because of any regulation(s) in force affecting the alignment of streets or the construction of building or otherwise, We shall in every such case, only be liable to pay such sum as would be requisite to reinstate or repair such property, if the same could lawfully be reinstated to its former condition.

2. BASIS OF CLAIM SETTLEMENT

PART A CONTENTS

Pay the full cost of repair or replacement to a condition equal to but not better or more extensive than its condition when new, provided that such cost has been incurred.

It is provided that reinstatement is carried out with reasonable dispatch and within 12 months from the date of damage or within such period as We may allow.

However, in case such cost has not been incurred in respect of any item, We will pay amount of damage less due allowance for wear and tear and depreciation.

PART B BUILDINGS

Pay the full cost of repair or reinstatement on the same site or upon another site in any manner suitable to a condition equal to but not better or more extensive than its condition when new, provided that such cost has been incurred.

It is provided that reinstatement is carried out with reasonable dispatch and within 12 months from the date of damage or within such period as We may allow.

In case the reinstatement is not carried out or the cost has not been incurred, then We will pay the amount of damage less due allowance for wear and tear and depreciation.

However, if the reinstatement is not carried out for the reasons beyond Your control and You opt to abandon the damaged property to Us including all the rights with respect to ownership of the property, then We will pay you the realizable market value on the basis of amount mentioned in the valuation report of a Government approved valuer based on authentic sources or the Sum Insured mentioned in the policy, whichever is lower, provided that the indemnity is not sacrificed.

SPECIAL CONDITIONS

- 1. In case of indemnification for repair or reinstatement or replacement of the damaged Insured property, Our limit of liability will be the Sum Insured as stated in the policy schedule.
- All insurances under this Section of the Policy shall cease on expiry of seven days from the date of fall or displacement of the Insured building or part thereof or of the whole or any part of any range of buildings or of any structure of which such building forms a part.



Provided such a fall or displacement is not caused by Insured perils, damage which is covered by this Policy or would be covered if such building, range of buildings or structure were Insured under this Policy. However, We may agree to continue the insurance subject to revised rates, terms and conditions provided that We have been given express notice within 7 (seven) days of such fall or displacement of the building.

3. The insurance under this Section does not cover any damage to the property which at the time of happening of such damage, is Insured by or would, but for the existence of this Policy be Insured by a Marine Policy, except in respect of any excess beyond the amount which would have been payable under the Marine Policy or Policies had this insurance not been effected.

ADDITIONAL BENEFITS

| 1. LOCAL AUTHORITY REQUIREMENT | |
|---|---|
| WHAT IS COVERED | WHAT IS NOT COVERED |
| We will pay for the additional cost of reinstatement of | We will not be liable for |
| property damaged during the currency of the Policy to | 1. The cost incurred |
| comply with Building or other Regulations framed in | a) In respect of any damage not Insured by this |
| pursuance of any Act of Parliament or with Bye laws of | Policy. |
| any municipal or local authorities | b) Where there had already been a Notice served |
| | to You before one month from the date of |
| | occurrence of damage |
| | c) In respect of undamaged property or |
| | undamaged portion of property other than |
| | foundations of that portion of property |
| | damaged. |
| | 2. The additional cost that would have been required to |
| | make good the property damaged to a condition |
| | equal to its condition when new, had the necessity to |
| | comply with any of Regulations or Bye laws not |
| | arisen. |

2. CONTENTS TEMPORARILY REMOVED

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| We will pay for loss/ damages to Insured Contents by any | We will not be liable for |
| Insured peril while they are temporarily removed, | Any damage to Contents occurring outside the building of |
| including transit as accompanied baggage, from Your | Your temporary residence or of Your children except in |
| Home or from place of stay of Your children to any place | transit as accompanied baggage. |
| within India being used as temporary residence but not | |
| exceeding 120 (One hundred and twenty) days in any | |
| one Policy Period, provided that Our liability will be | |
| restricted to 10% (ten percent) of the Sum Insured on | |
| each item of Insured Contents for Insured Home and Rs. | |
| 25,000/- (Rupees twenty five thousand) or 2% (Two | |
| Percent) of the Sum Insured whichever is higher in | |
| respect of each of your children's belongings (Contents | |
| covered under Section 1). Maximum 3 (Three) temporary | |
| locations stand covered at any point of time during the | |
| policy period. | |



3. WEDDING BENEFITS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| The Sum Insured on each item of the Insured Contents at | We will not be liable for |
| Your Home will automatically be increased by 15% | Any damage to Contents outside the Insured Building. |
| (fifteen percent) during fifteen days each before and after | |
| the actual wedding day of either You or Your Family, | |
| provided that such period falls within the Policy Period or | |
| its renewal thereof. | |

EXTENSIONS

1. ESCALATION CLAUSE

In respect of property Insured under Part A (Contents) and/or Part B – (Building), the Sum Insured for each item shall increase each day by an amount representing $1/365^{th}$ day of the specified percentage increase per annum. The specified percentage can range from 5% (five percent) to 25% (twenty five percent) of the original Sum Insured chosen by You for each item of the property covered.

However this provision will apply only to the Sum Insured on the property covered in force for which the additional premium is paid. At each renewal, the Sum Insured on the property covered shall be that as stated on the Policy (or amended by any Endorsement effective prior to the aforesaid renewal date) to which shall be added the increase which has accrued under this Extension during the Policy Period upto the renewal date and the specified percentage increase shall again apply for the Policy Period from the renewal date, unless otherwise instructed by You and accepted by Us.

2. DEBRIS REMOVAL

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| Following damage which is accepted by Us as a valid | We will not be liable for |
| claim under this Section, We will pay for the following | Dismantling, demolition, shoring up or propping expenses |
| expenses necessarily incurred by You of the portion of | in respect of Contents. |
| property Insured and damaged by Insured perils upto 10% | |
| (ten percent) of the total Sum Insured in excess of 1% | |
| (one percent) of claim amount which is already payable | |
| under the Policy | |
| 1. Removal of debris from the Insured premises. | |
| 2. Dismantling or demolition (applicable to Building | |
| only) | |
| 3. Shoring up or propping (applicable to Building only) | |

3. PROFESSIONAL FEES

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| Following damage which is accepted by Us as a valid claim under this Section, We will pay for the following expenses necessarily incurred by You: The cost of Architects, Surveyors and Consulting Engineers' fees incurred for plans, specifications, tenders, | We will not be liable for Any cost in connection with the preparation of Your claim or estimate of damage in the event of damage by Insured perils. |
| quantities and services in connection with superintendence of the reinstatement of damage to the | |



| Building Insured under this Section of the Policy upto |
|--|
| 7.5% (seven and half percent) of adjusted loss in excess |
| of 3% (three percent) of the claim amount which is already |
| payable under the Policy. |

4. ADDITIONAL RENT/LOSS OF RENT

- a) If You are the owner-occupant of the damaged building, the Additional Rent borne by You is the actual rent paid for the alternative accommodation less Standard Rent of the premises. The Standard Rent shall be based on the rateable value fixed by the municipal/revenue authorities for tax purpose.
- b) i) If You are a tenant in the building and for safeguarding Your legal tenancy rights, You are obliged to pay rent even during the period, when the building is not fit for occupation; the Additional Rent borne by You is the actual rent for the alternative accommodation.
 - ii) If You are a tenant and You are not obliged to pay rent for the building during the period when it is not fit for occupation, the Additional Rent borne by You is the actual rent paid for the alternative accommodation less the rent which You were paying for the building which You occupied immediately prior to it being damaged.

| | WHAT IS COVERED | | WHAT IS NOT COVERED |
|----|---|----|---|
| 1. | If the building constituting Your Home as covered | We | will not be liable for |
| | under the Policy is damaged by any Insured peril | 1. | Your Home becoming uninhabitable due to |
| | under this Section and becomes uninhabitable, We | | operation of Riot, Strike, Malicious and Terrorist |
| | will pay for the reasonable Additional Rent as | | Damage unless it results in actual physical damage to |
| | defined above incurred for any area accommodation | | the building. |
| | in any locality within the municipal limit of the city or | 2. | Your Home becoming uninhabitable or inaccessible or |
| | town in which Your Home is situated upto a | | Your entry is barred by strikers, demonstrators and |
| | maximum indemnity period as opted by You and | | similar occurrences. |
| | agreed by Us. | 3. | Additional Rent or Loss of Rent unless certificate is |
| 2. | Loss of Rent which ceases to be payable to You by | | obtained from local municipal authorities or an architect |
| | Your tenant following damage to Your Home by an | | certifying that Your Home has become uninhabitable. |
| | Insured peril, subject to the indemnity period opted | | |
| | by You and agreed by Us. | | |

NOTE (Applicable to Extension No.4)

a) BASIS OF CLAIM SETTLEMENT

We will pay for the period during which Your Home is uninhabitable. The period will be counted from date of damage until the Home is rendered fit for occupation, such period not exceeding the reasonable time as is required to restore with due diligence the building to a condition fit for occupation or the maximum indemnity period as mentioned in the schedule.

b) AMOUNT PAYABLE

The sum produced by multiplying the Additional Rent/ Loss of Rent which was payable to You on per month basis by number of months for which Your Home was unfit for occupation or the maximum indemnity Period opted by You and agreed by Us, whichever is earlier.



SECTION 2

BURGLARY & HOUSEBREAKING INCLUDING LARCENY OR THEFT AND OTHER PERILS

PROPERTY INSURED

It shall mean the same properties described under Part A (Contents) and Part B (Building) under Section 1 (Fire and Allied Perils).

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| In the event of loss/damage directly caused by Insured | We will not be liable for |
| perils listed hereunder and subject to its not being | |
| otherwise excluded, We will indemnify You against such | |
| loss/ damage to property Insured at Your Home or place | |
| of stay of Your children. | |
| 1. Theft or attempted theft including larceny by domestic servant and other persons having authorized access to the premises, theft or attempted theft involving violent and forcible entry into or exit from the Insured premises, robbery and dacoity. | (a) An excess of 5% (five percent) of claim amount subject to a minimum of Rs. 500 (Rupees five hundred) in case of Item 1 of What is covered under this section. (b) Damage caused by theft, attempted theft including larceny by You or any member of Your Family whether as principal or accessory. |
| 2. Impact damage by falling trees, telegraph/electric poles, pylons or lamppost or any part of them. | (c) Loss/ Damage caused by Larceny at place of stay of Your children(d) Mysterious disappearance or unexplained loss. |
| 3. Breakage, collapse and/or falling of television or radio aerials, external satellite dishes, aerial fittings and masts. | 2. a) Damage caused as a result of felling or lopping of trees by You or on Your behalf. b) Damage caused to gates and fences. |
| Damage resulting from action of civic authorities in attempting to prevent the spread of a fire. | 3. Damage to the satellite dish or aerial itself. |
| 5. Accidental Damage | 4. Any damage of Insured Contents situated outside of Your Home, unless such Contents are traditionally kept outside but within the boundaries of Your Home (e.g. garden furniture). Our maximum liability for any such damage will be Rs.10,000/- (Rupees ten thousand) and all such claims will be subject to an excess of Rs.500/- (Rupees five hundred). |
| | 5. a) An excess of 5% (five percent) of claim amount subject to a minimum of Rs. 1,000 (Rupees one thousand) for each and every claim. b) Any damage arising out of Electrical/ Mechanical Breakdown. c) Any damage for which You are carrying out repairs beyond Your responsibilities as per Bye laws or Regulations of the municipal authority or |
| | Association/Society of Your Home premises (Note: 5(a), 5(b) and 5(c) are applicable only for Item(5) of WHAT IS COVERED.) |



SPECIAL PROVISIONS

1. CLAIM SETTLEMENT

The provisions relating to claim settlement will be the same as described under Section 1 (Fire and Allied Perils).

2. BASIS OF CLAIM SETTLEMENT

The provisions relating to basis of claim settlement will be the same as described under Section 1 (Fire and Allied Perils).

ADDITIONAL BENEFITS

1. SEARCH AND FIND

| WHAT IS COVERED WHA | T IS NOT COVERED |
|---|---|
| We will pay upto Rs. 25,000/- (Rupees twenty five thousand) for exploratory and repair costs reasonably incurred by You in locating the cause and source of waterWe will not be liable 1. An excess of F each and every | for Rs.1,000/- (Rupees one thousand) for |

2. ACCIDENTAL DAMAGE TO UNDERGROUND PIPES /CABLES/SERVICES

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|---|
| We will pay upto Rs.15,000/- (Rupees fifteen thousand) | We will not be liable for |
| for accidental damage to any underground pipes, cables | Any damage for which You are carrying out repairs |
| and services (including underground sewerage tanks and | beyond Your responsibilities as per Bye laws or |
| drain inspection covers) in respect of Your Home for | Regulations of the municipal authority or |
| which repairs have to be statutory carried out by You. | Association/Society of Your Home premises. |

3. CHANGE OF RESIDENCE

| | WHAT IS COVERED | WHAT IS NOT COVERED |
|----|---|---|
| 1. | The insurance by Section 1 (Fire and Allied Perils) and Section 2 (Burglary, Housebreaking and Other Perils) of the Policy in respect of Part A (Contents) will apply to any new Home of Yours, which is Your substituted new residence within India as well as to Your current Home for a period of 15 (fifteen) days from the date You begin to move Your Contents from Your current Home. | We will not be liable for 1. a) An excess of Rs.1000/- (Rupees one thousand) for each and every claim. b) Any damage to china glass, porcelain, earthenware or any other fragile or brittle item. c) Any mechanical/electrical breakdown or failure. |
| 2. | We will pay You for damage to Your Insured Contents bya) Fire, lightning, strike, riot and civil commotion and malicious damage. | Any damage at Your new residence if You do not notify Us of the the permanent removal of Contents and provide address details of Your new residence to be Insured within 15 (fifteen) days from the date |



| b) Collision of vehicle / over-turning of vehicle, derailment and accidents. | You begin to move Your Contents from Your current Home. |
|---|--|
| c) Breakages of bridges. | nome. |
| d) Robbery and dacoity. | |
| While they are in course of removal including | |
| loading, unloading and transit from Your current | |
| Home to Your new Home within a distance of 50 | |
| (fifty) Kms from the municipal limit of the city where | |
| Your current Home is located. | |

4. **REPLACEMENT OF LOCKS**

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| If the locking system of - | We will not be liable for |
| External doors to/or in Your Home Domestic safe and almirah fitted in Your Home are damaged following use of keys by force and violence. We will pay upto Rs.20,000/- (Rupees twenty thousand) for the locking mechanism to be replaced in any one Policy Period. | An excess of 10% (ten percent) of the claim amount subject to a minimum of Rs.250/- (Rupees two hundred and fifty) for each and every claim. |

5. COST OF REMOVAL OF TREES, ELECTRIC/TELEGRAPH POLES, PYLONS, LAMP POSTS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| We will pay You for removal of fallen trees, | We will not be liable for |
| telegraph/electric poles, pylons, lamp posts upto a sum of | 1. An excess of Rs.500/- (Rupees five hundred) for |
| Rs.7500/- (Rupees seven thousand five hundred) for all | each and every claim. |
| claims during any one Policy Period provided that We are | 2. Any damage caused as a result of felling or lopping |
| liable for damage under Item (3) of the coverage under | of trees by You, Your Family or on Your behalf. |
| this Section. | |

6. CONTENTS TEMPORARILY REMOVED

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| We will pay for loss/ damages to Insured Contents by any | We will not be liable for |
| Insured peril while they are temporarily removed, | Any damage to Contents occurring outside the building of |
| including transit as accompanied baggage, from Your | Your temporary residence or of Your children. |
| Home or from place of stay of Your children to any place | |
| within India being used as Your temporary residence but | |
| not exceeding 120 (One hundred and twenty) days in any | |
| one Policy Period, provided that Our liability will be | |
| restricted to 10% (ten percent) of the Sum Insured on | |
| each item of Insured Contents for Insured Home and Rs. | |
| 25,000/- (Rupees twenty five thousand) in respect of Your | |
| children's belongings (Contents covered under Section | |
| 1). Maximum 3 (Three) temporary locations stand | |
| covered at any point of time during the policy period. | |



7. WEDDING BENEFITS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| The Sum Insured on each item of the Insured Contents at | We will not be liable for |
| Your Home will automatically be increased by 15% (fifteen percent) during fifteen days each before and after the actual wedding day of either You or Your Family, provided that such period falls within the Policy Period or its renewal thereof. | Any damage to Contents outside the Insured Building. |

EXTENSIONS

1. ESCALATION CLAUSE

In respect of property Insured under Part A (Contents) and/or Part B – (Building), the Sum Insured for each item shall increase each day by an amount representing $1/365^{th}$ day of the specified percentage increase per annum. The specified percentage can range from 5% (five percent) to 25% (twenty five percent) of the original Sum Insured chosen by You for each item of the property covered.

However this provision will apply only to the Sum Insured on the property covered in force for which the additional premium is paid. At each renewal, the Sum Insured on the property covered shall be that as stated on the Policy (or amended by any Endorsement effective prior to the aforesaid renewal date) to which shall be added the increase which has accrued under this Extension during the Policy Period upto the renewal date and the specified percentage increase shall again apply for the Policy Period from the renewal date, unless otherwise instructed by You and accepted by Us.

2. **PET**

A pet is any domestic animal in Your Home for companionship by You or Your Family and not used for earning any income by You or on Your behalf. The maximum Sum Insured for any single pet will be limited to Rs. 25,000/- (Rupees twenty five thousand).

| | WHAT IS COVERED | | WHAT IS NOT COVERED |
|----|--|----|---|
| | | We | will not be liable for |
| 1. | Veterinary expenses if Your pet is injured as a result | 1. | An excess of Rs. 500/- (Rupees five hundred) of |
| | of a road traffic accident, robbery, dacoity or | | claim amount for claims under Item (1) of WHAT IS |
| | terrorism or as a result of poisoning of the pet by any | | COVERED. |
| | person other than You, Your family, Your employee | | |
| | or on Your behalf. | | |
| 2. | Death of Your pet if it dies as a result of robbery, | 2. | Charges in respect of euthanasia, post mortem, |
| | dacoity or terrorism in Your Home or as a result of a | | disposal or cremation. |
| | road traffic accident or as a result of poisoning of the | | |
| | pet by any person other than You, Your family, Your | 3. | Any animal in quarantine or not solely owned by You |
| | employee or on Your behalf within 30 (thirty) days of | | or Your Family. |
| | the accident. | | |
| 3. | Theft of the pet from Your Home. | 4. | Partial or total disabilities of any nature or any |
| | | | disease of the pet. |



NOTE (Applicable to Extension No.2)

- 1. We will pay for Veterinary expenses only if the treatment is carried out by a qualified Veterinary Doctor.
- 2. We will pay the Sum Insured shown in the Schedule for death or theft of Your pet.
- 3. In the event of death of Your pet except by road traffic accident, Police complaint has to be filed apart from a Veterinary Doctor's Certificate confirming the cause of death, unless otherwise agreed by Us.
- 4. In the event of the theft of Your pet, a Police complaint to be filed.

3. TREES AND PLANTS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|---|
| If any tree or plant located within the boundary of Your | We will not be liable for |
| Home and belonging to You or for which You are responsible is lost/ damaged due to any Insured peril covered under Section 1(Fire and Allied Perils) and/or Section 2 (Burglary, Housebreaking and Other Perils), then We will pay for its Market Value subject to a maximum of Rs.50,000/- (Rupees fifty thousand) in any one Policy Period. | An excess of 10% (ten percent) of the claim amount or Rs.500/- (Rupees five hundred) whichever is higher for each and every claim. Damage to lawn. |

4. MONEY

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|---|
| If the personal money belonging to You or Your Family is lost in accordance with the under mentioned circumstance(s) outside Your Home, We will pay the amount of loss. <u>CIRCUMSTANCE(S)</u> Due to theft or attempted theft with force, robbery, snatching, dacoity or hold-up whilst such money is being carried by You, Your family or Your children and such money in all the time is with You, Your family or Your children and such money is not left behind in any vehicle, place unless such vehicle/place is locked and properly fastened. <u>LIMIT OF LOSS</u> i. A maximum amount of Rs.50,000/- (Rupees fifty thousand), except otherwise agreed by Us, of the loss of money taken place in accordance with the circumstances mentioned above, within 12 (twelve) hrs of withdrawal of Money from bank, ATM transaction centre or receipt of salary in | WHAT IS NOT COVERED We will not be liable for Shortage of money due to error and omission. Loss of money entrusted to any person other than You or Your Family. Loss of money where You or Your Family are concerned as principal or accessory. Loss of money due to pick pocketing, mysterious disappearance or unexplained shortage. Loss of Money unless police complaint is filed within 24 (twenty four) Hrs of discovery of loss and Police Report obtained, unless this requirement is waived by Us. |
| ATM transaction centre or receipt of salary in cash. ii. A maximum amount of Rs.20,000/- (Rupees fifty thousand), except otherwise agreed by Us, of the loss of money taken place in accordance with the circumstances mentioned above, beyond 12 (twelve) hrs of withdrawal of Money from bank, ATM transaction centre or receipt of salary in cash, or money carried in any other circumstance. | |



5. DOCUMENTS AND CARDS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|---|
| If any of the under mentioned Insured Items belonging to | We will not be liable for |
| You or Your Family is lost/ damaged due to an accident or | 1. An excess of Rs.500/- (Rupees five hundred). |
| misfortune, We will pay for replacement of such damaged | 2. Documents used for trade or business purpose |
| items. | except otherwise agreed by Us. |
| INSURED ITEMS : | 3. Damage arising from or attributable to moth, |
| 1. Share and stock certificates, deposit receipts. | insect, vermin, fungus, wear and tear, |
| 2. Insurance Policy. | depreciation or any gradually operating cause. |
| 3. Title deeds, plans and manuscripts. | 4. Any loss in value or loss due to accounting errors |
| 4. Passport. | or omission. |
| 5. Driving License. | 5. Detention, seizure or confiscation by any legal |
| 6. Credit card including bank or cash cards or any other | authority. |
| financial transaction card. | 6. Loss due to forgery, fabrication, theft of |
| 7. Other personal records and certificates. | documents or cards Insured by Your Family, |
| | Family guest or domestic employee. |
| LIMIT OF LOSS | 7. Any loss of Insured cards not reported to Police, |
| A maximum of Rs.50,000/- (Rupees fifty thousand | Bank or Card issuing Company as required after |
| except otherwise agreed by Us, during the Policy | discovery of loss. |
| Period. | 8. Any loss from unattended vehicle. |
| | 9. Mysterious disappearance or unexplained loss. |
| | |

NOTE (Applicable to Extension No.5)

The basis of claim settlement will be as under:

- a) Cost of replacing the lost or damaged documents, but only for the value of materials as stationery together with cost of clerical labour expended in preparing the documents.
- b) However, if the documents are issued by any statutory body or any other competent authority having jurisdiction beyond Your control, then in that case the basis of settlement will be the cost of replacing the damaged documents inclusive of application money, fees and stamps as statutorily required as well as cost of professional accountant, architect or lawyer utilized for the purpose of replacing or recreation of documents but excluding any transportation cost and time delays.
- c) In respect of credit cards or other financial transaction cards, We will pay for cost of replacing such cards and also for any loss for which You are responsible following unauthorised use of such cards to the extent it is not covered by any other Insurance Policy whether effected by You or not. The maximum amount payable is Rs.35,000/- (Rupees thirty five thousand) except otherwise agreed by Us, within the overall limit of Rs.50,000/- (Rupees fifty thousand) in any one Policy Period. This coverage is subject to the loss of the card being reported to the Bank/Credit card company within 24 (twenty four) hours of the loss.



| SECTION 3 | | |
|--|--|--|
| PART A- ALL RISK – JEWELLERY AND OTHER VALUABLES | | |

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|---|
| If any of the property Insured as detailed below belonging | We will not be liable for |
| to You or Your Family is lost or damaged due to accident | 1. An excess of 5% (five percent) of the claim amount, |
| or misfortune or Act of Terrorism, anywhere in the world, | subject to a minimum of Rs.1000/- (Rupees one |
| We will pay for the loss or damage or if We chose effect | thousand). |
| repair or replacement of the property. | 2. Any property which is used for trade, business or |
| PROPERTY INSURED | professional purpose. |
| 1. Jewellery including costume jewellery, articles of | 3. Theft, attempted theft or malicious act caused by |
| gold, silver, platinum and/or other precious metals/stones. | You, Your Family, Your Family guests and/or Your travelling companions. |
| Other valuable items including watches, clocks, furs, lamps, chandeliers, hand bags. | Any amount in excess of Rs.1,00,000/- (Rupees one lakh) in respect of larceny or disappearance of |
| 3. Photographic equipments including video cameras and other cameras, binoculars, telescopes and | Insured items from any hotel, motel, or private apartment unless force was used to gain entry into |
| microscopes including their accessories. | the said premises unless otherwise agreed by Us |
| 4. Musical instruments including accessories. | and replaced with as an endorsement. |
| 5. Sporting equipments and accessories, including guns. | Damage whilst in the custody of any person other than You or Your Family. |
| | 6. Damage arising from or attributable to - |
| | a) moth, insect, mildew, vermin, fungus, wear and |
| | tear, depreciation or any gradually operating cause. |
| | b) any process of dyeing, cleaning, washing, repairing, or restoring to which property is subjected. |
| | c) mechanical and electrical breakdown, damage or failure including over winding of watches/clocks. |
| | Theft from any unattended vehicle unless the vehicle and all the doors, windows and other openings |
| | thereof are securely locked and properly fastened. |
| | Damage while being conveyed by any carrier under contract of affreightment. |
| | 9. Unexplained or mysterious disappearance. |
| | 10. Money, securities and documents of any kind. |
| | 11. Breakage, scratching, chipping etc. of china/glass |
| | items and other items of brittle/fragile nature |
| | (including camera lens) unless the damage results |
| | from accident to conveyance by which it is |
| | conveyed. |
| | Cost of remaking any film, disc, tape or the value of any information contained on them. |
| | 13. Damage to musical instruments in respect of: |
| | a) loss of tone |

| b) replacement/ adjustment of strings, drum, skins, reeds etc. |
|---|
| In respect of sports equipment, any damage to balls, bowl woods, shuttlecocks, racquet strings, fishing lines or any damage to equipments during course of play or use. |

SPECIAL PROVISION(S)

1. (a) You or Your Family may maintain a bank locker for keeping jewellery items and some of the jewellery items are used by You or Your Family as and when required, for which they are taken out of the bank locker. In such an event, the insurance under this Section of the Policy will be valid for such jewellery used by You or Your Family taken out of the bank locker. For that purpose, You are required to submit the full detailed list of all jewellery items owned by You or Your Family and proposed for cover under this Section whether kept in Your Home or in bank locker and also the percentage value thereof (not below 30% (thirty percent) of full value) to be used at any point of time during the Policy Period. The premium rate is applicable on the Insured percentage value of such jewellery maintained outside the bank locker which will also represent Our maximum liability for each and every claim.

(b) The property Insured under this Section can be covered on full value of the property Insured kept at Home and Bank locker. The premium rate will be applicable on the total value of such property Insured and such total value (Sum Insured) will be Our maximum liability in which case the Special Provision(s) 1 (a) will not be applicable.

2. BASIS OF CLAIM SETTLEMENT

Pay the full cost of repair or replacement to a condition equal to but not better or more extensive than its condition when new, provided that such cost has been incurred. However, if such cost has not been incurred, We will pay amount of damage less due allowance for wear and tear and depreciation. In respect of Jewellery (Item 1 of the property Insured), claim settlement will be effected on new replacement value basis irrespective of whether replacement has been carried out or not.

SPECIAL CONDITION

PAIR AND SET CLAUSE

Where any item Insured under this Section of the Policy consist of articles in pair or set Our liability in respect of such items shall not exceed the proportionate value of any particular part of parts which may be lost or damaged without reference to any special value which such article or articles may have as part of such pair or set.

EXTENSION

ESCALATION CLAUSE

In respect of property Insured under Item 1 to Item 5 of 'What is covered' under this Section 3 (All Risk – Part A), the Sum Insured for each item shall increase each day by an amount representing 1/365th day of the specified percentage increase per annum. The specified percentage can range from 5% (five percent) to 25% (twenty five percent) of the original Sum Insured chosen by You for each item of the property covered.

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However this provision will apply only to the Sum Insured on the property covered in force for which the additional premium is paid each Policy Period. At each renewal, the Sum Insured on the property covered shall be that as stated on the Policy (or amended by any Endorsement effective prior to the aforesaid renewal date) to which shall be added the increase which has accrued under this Extension during the Policy Period upto the renewal date and the specified percentage increase shall again apply for the Policy Period from the renewal date, unless otherwise instructed by You and accepted by Us



SECTION 3 PART B- ALL RISK – FINE ARTS

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| If any of the property Insured as detailed below belonging | We will not be liable for |
| to You or Your Family is lost or damaged due to accident | 1. Any property which is used for trade, business or |
| or misfortune or Act of Terrorism, anywhere in the world, | professional purpose. |
| We will pay for the loss or damage or if We chose effect | 2. Theft, attempted theft or malicious act caused by |
| repair or replacement of the property. | You, Your Family and/or Your Family guests. |
| repair of replacement of the property. | 3. Damage whilst in the custody of any person other |
| PROPERTY INSURED | than You or Your Family or Your authorized |
| Fine arts including paintings, artefacts, etchings, statuary, | competent professional carrier. |
| antiques and other bona fide works of art with historical | |
| value or artistic merit. | |
| | a) moth, insect, mildew, vermin, fungus, wear and |
| | tear, depreciation, natural ageing, gradual |
| | deterioration, inherent defect, rust or oxidation, |
| | warping or shrinkage or any gradually operating |
| | cause. |
| | b) any process of dyeing, cleaning, washing, |
| | repairing, restoring, retouching, or any similar |
| | process to which property is subjected. |
| | c) Aridity, humidity, exposure to light or extremes |
| | of temperature unless such loss or damage is |
| | caused by storm, frost or fire. |
| | 5. Theft from any unattended vehicle unless the vehicle |
| | and all the doors, windows and other openings |
| | thereof are securely locked and properly fastened. |
| | 6. Unexplained or mysterious disappearance. |
| | Cost of getting valuation done by you. |

SPECIAL PROVISIONS

For Fine Arts, Sum Insured will be decided based on the valuation certificate. The proof of value needs to be
provided in the form of a certificate from the valuator or bills/invoice copies for the items listed in the schedule.
The premium rate is applicable on the Sum Insured value which will also represent Our maximum liability for each
and every claim.

2. BASIS OF CLAIM SETTLEMENT

The basis of valuation for settlement will be:-

- a. Total loss For items individually listed, the value agreed by Us and shown in the Schedule. We will not be liable for more than the agreed value, which is the Sum Insured.
- b. Partial/ Pair or Set loss If after the restoration, the Market Value of the item is less than the value immediately prior to the loss, we shall pay the difference in the amount of Market Value of the Insured item(s) after the restoration and Sum Insured.



SECTION 4 FIXED GLASS AND SANITARY FITTINGS

| WHAT IS COVERED | | WHAT IS NOT COVERED | |
|--|--|---------------------------|---|
| In the event of accidental breakage to Fixed Glass and | | | |
| Sanitary Fittings in Your Home, | | | |
| We will pay for the cost of repair or replacement of the | | | |
| damaged items. | | | |
| We will also pay for - | | We will not be liable for | |
| 1. | Damage to frame and framework of any description | 1. | An excess of Rs.500/- (Rupees five hundred) for |
| | following breakage of Glass. | | each and every claim. |
| 2. | Following breakage of Glass, the cost of tinting, | 2. | Breakage or damage during removal, alteration and |
| | lettering, painting, embossing, silvering or any other | | repairs in or about Your Home. |
| | ornamental work on the replacement Glass, provided | 3. | Disfiguration or scratching or damage of Glass or |
| | that such costs have been included in the Sum | | Sanitary Fittings other than the fracture extending |
| | Insured of the Glass under this Section. | | through the entire thickness of Glass or Sanitary |
| 3. | Accidental damage to the contents of Your Home | | Fittings. |
| | caused by breakage of Glass or Sanitary Fittings | 4. | Breakage of Glass or Sanitary fittings, which are not |
| | upto a limit of Rs.5,000/- (Rupees five thousand) | | completely and securely fixed. |
| | except otherwise agreed by Us during any Policy | 5. | Any consequential damage except as provided for |
| | Period. | | under Item 3 of coverage. |

SPECIAL PROVISION

- 1. It is a requirement of this Section of the Policy that the Sum Insured of each item in the Section shall be equal to cost of replacement of the Insured property on the date of replacement by new one of the same kind.
- 2. Act of Terrorism stands covered.



| SECTION 5 | | |
|----------------------|--|--|
| ELECTRONIC EQUIPMENT | | |

| WHAT IS COVERED | WHAT IS NOT COVERED | | |
|--|--|--|--|
| | We will not be liable for | | |
| If the Electronic Equipment installation including computer, fax machine or any other electronic item including accessories and/or data carrying material, software, application, etc. belonging to You or Your Family or for which You or Your Family is/are responsible is damaged whilst contained in Your Home or at place(s) of stay of Your children by any cause including any Act of | a) An excess of 5% (five percent) of the claim amount subject to a minimum of Rs.1,000/- (Rupees one thousand), if the value of Electronic Equipment is upto Rs. 1,00,000/- (Rupees one lakh). b) An excess of 5% (five percent) of the claim | | |
| Terrorism, other than those excluded, We will pay for the cost of repair or replacement or at Our option repair, reinstate or replace such damaged equipment or items, accessories, tape or data carrying material, software, application, etc. | amount subject to a minimum of Rs.2,500/- (Rupees two thousand and five hundred), if the value of Electronic Equipment is more than Rs. 1,00,000 (Rupees one lakh). 2. Damage due to faults/defects existing at the commencement of this insurance and known to You | | |
| This cover is applicable during the period when after successful completion of their performance/acceptance test, such equipments, parts, accessories are at work or at rest or being dismantled for the purpose of cleaning, overhauling or in course of aforesaid operation themselves or when being shifted within Your Home or during subsequent re-erection. | or Your Family, whether such faults/defects were known to Us or not and any willful act or gross negligence of You or Your Family. | | |
| | Damage due to continuous influence of operation (e.g. wear and tear, cavitation, erosion, corrosion, incrustation) gradual deterioration and climatic condition other than those described and covered as Insured perils in Section 1 (Fire and Allied Perils). | | |
| | Any cost incurred in connection with elimination of functional failures unless such failures were caused by damage covered under this Section of the Policy. | | |
| | Damage for which the manufacturer or supplier is responsible either by law or under contract or any amount recoverable under the terms of Maintenance Agreement. | | |
| | Damage to rented or hired equipments for which owner is responsible either by law or under lease and/or Maintenance Agreement. | | |
| | Cost incurred/time involved in the movement of equipment and/or other property and/or personnel outside Geographical Limits, other than cost of delivery for equipment parts damaged. | | |
| | Damage to consumable items (e.g. bulbs, valves, tubes, ribbons, fuses, seals, belts, wires, chains, exchangeable tools, objects made of glass, porcelain or ceramics and operating media as well as aesthetic defects like scratches etc. unless such parts are affected by an indemnifiable damage to the Insured Item itself). | | |
| | 9. Damage arising through fitting, adjustment, repair or | | |

| dismantling of any part of said equipment/installation other than by an authorized representative of an Electronic Equipment manufacturer, dealer or that of a reputed repairer. 10. Any cost required for alteration, improvement or overhaul or for making drawings, patterns and core boxes. |
|--|

SPECIAL PROVISIONS

1. SUM INSURED

It is a requirement under this Section of the Policy that the Sum Insured shall be equal to cost of replacement of Electronic Equipment as new of same kind, type and capacity including freight, dues and custom duties and also cost of dismantling and re-erection. It shall include the value of system software also.

2. BASIS OF CLAIM SETTLEMENT

If the Insured equipment is damaged, We will pay for expenses necessarily incurred to restore the damaged equipment to its former state of serviceability (Repair Basis) or pay the Market Value of the equipment if the cost of its repair exceeds or equals the Market Value of the equipment immediately before the damage (Total Loss Basis) We will also pay the following to the extent these expenses have been included in the Sum Insured.

- i) Cost of dismantling and re-erection for the purpose of repairs.
- ii) Ordinary freight to and from the repair shop.
- iii) Custom duties and other dues.
- a) **Repair Basis:** In Repair Basis settlement, the following points will be taken into account while setting the claims:
 - i) No deduction will be made for depreciation in respect of parts replaced.
 - ii) If the repairs are executed at a workshop owned by You, We will pay the cost of materials and wages incurred for the purpose of repairs plus a reasonable percentage to cover overhead charges.
 - iii) The cost of any provisional repair will be borne by Us if such repairs constitute part of the final repairs and do not increase the total repair expense.
 - iv) We will make payments only after being satisfied with necessary bills and documents or otherwise at Our discretion based on physical evidence or any other proof to Our satisfaction that the repairs have been effected or replacement have taken place as the case may be.
 - v) Value of salvage is to be taken into account for both Repair Basis and Total Loss Basis, in case of replacement of parts or items.
- b) **Total Loss Basis:** In Total Loss Basis settlement, the following points will be taken into account while settling the claim.
 - i) Replacement Value of item as new of same kind, type and capacity without deducting depreciation.
 - ii) We may not insist for bills and documents in case You are unable to replace the damaged equipment for any reason.
 - iii) If the Insured items subject to total loss has become obsolete, then all cost necessary to replace the damaged item with a follow up model (similar type) of similar structure and configuration (of similar quality) i.e. low, average or high capacity will be reimbursed, subject to the adequacy of Sum Insured to the level of original purchase price of the equipment.
 - iv) In both repair basis and total loss basis, value of salvage is to be taken into account.

(IFFCO-TOKIO)



SPECIAL CONDITIONS

After giving Notice to Us as described under General Condition No.6, You may carry out the repair or replacement of any minor damage not exceeding Rs. 5,000/- (Rupees five thousand) provided that carrying out of such repairs is without prejudice to any question of Our liability and that any damaged part requiring replacement is kept for inspection by Us.

Further Our liability under this Section of the Policy in respect of any item sustaining damage shall cease if the said item is kept in operation after a claim without being repaired to Our satisfaction or if temporary repairs are carried out without Our consent.



SECTION 6 PART A- HOME ENTERTAINMENT EQUIPMENT

| WHAT IS COVERED | WHAT IS NOT COVERED | | |
|--|--|--|--|
| We will indemnify You for damage during currency of this | We will not be liable for | | |
| Policy to | 1. An excess of 5 % (five percent) of the claim amount | | |
| 1. Television sets and accessories, | or Rs.500/- (Rupees five hundred) whichever is | | |
| 2. Cable/satellite/digital television receiver, | higher for each and every claim. | | |
| 3. Audio equipments, | 2. Damage to external antenna, dishes, masts and | | |
| 4. Video equipments | fittings by theft. | | |
| and their aerial fittings and masts belonging to You | 3. Damage to any picture tube/tape due to use of the | | |
| or Your Family or for which You or in Your Family is | tape/tube contrary to instruction of manufacturer. | | |
| responsible whilst contained in Your Home caused | 4. Damages listed out under Items 2 to 10 of WHAT IS | | |
| by damages which are covered under Section 5 of | NOT COVERED under Section 5 of this Policy. | | |
| this Policy. | | | |

SPECIAL PROVISIONS

1. SUM INSURED

It is a requirement under this Section of the Policy that the Sum Insured shall be equal to the cost of replacement of Insured equipments by new of same kind, type and capacity including freight, dues and customs duties and also cost of dismantling and re-erection.

2. BASIS OF CLAIM SETTLEMENT

The basis of claim settlement will be the same as described under Section 5 (Electronic Equipment Insurance).

SPECIAL CONDITION

It will be the same as described under Section 5 (Electronic Equipment Insurance).



SECTION 6

PART B- PORTABLE COMPUTER/MOBILE PHONES/TABLETS/ MOBILE AUDIO DEVICES

| WHAT IS COVERED | WHAT IS NOT COVERED | | |
|---|---|--|--|
| | We will not be liable for | | |
| If the portable computer, mobile phone or tablets, mobile | 1. An excess of 5% (five percent) of the claim amount | | |
| audio devices, bluetooth or any other portable electronic | subject to a minimum of Rs.500/- (Rupees five | | |
| gadget/ device belonging to You or Your Family or for | hundred). | | |
| which You or Your Family is responsible whilst in | 2. Theft not reported to Police within 24 hrs of | | |
| personal custody of You, or Your Family is damaged anywhere in the world in accordance with coverage under | discovery thereof and a written Report obtained, unless waived by Us. | | |
| Section 5 (Electronic Equipment Insurance), We will pay | 3. Theft from any unattended vehicle except from car | | |
| for the damage or if We choose, effect its repair or | of fully enclosed saloon type having all its doors, | | |
| replacement. | windows and other openings securely locked and properly fastened. | | |
| We will also pay for damage to data carrying material, software and appliances being carried for normal | Mysterious or unexplained disappearance of Insured items. | | |
| functioning of the portable computer. | Damage caused by or arising from the leakage, spilling or exploding of liquid oils or materials of a like nature or articles of a dangerous or damaging nature. | | |
| | 6. Damages listed out under Items 2 to 10 of WHAT IS | | |
| | NOT COVERED under Section 5 (Electronic | | |
| | Equipment Insurance). | | |

SPECIAL PROVISION

This Sub-Section is subject to same terms, warranty and provisions as that of Section 5 (Electronic Equipment Insurance).

SPECIAL CONDITION

It will be the same as described under Section 5 (Electronic Equipment Insurance).



SECTION 6 Part C- Pedal Cycle

| | WHAT IS COVERED | | | WHAT IS NOT COVERED |
|----|--|---------------------------|----|--|
| | | We will not be liable for | | |
| 1. | In the event of loss/ damage to pedal cycle including | 1. | a) | An excess of Rs. 250/- (Rupees two hundred |
| | accessories fixed permanently to them belonging to | | | and fifty) for each and every claim. |
| | You or Your Family due to accident or misfortune or | | b) | Theft or attempted theft of any pedal cycle |
| | any Act of Terrorism, We will pay for the damage or | | | unless the pedal cycle is securely locked when |
| | at Our option effect its repair or replacement. | | | left unattended or unless it is in a locked |
| | | | | room/premises or unless attached by a security |
| | | | | device to a permanently fixed structure. |
| | | | c) | Theft of attempted theft of pedal cycle |
| | | | | accessories unless the cycle is stolen at the |
| | | | | same time. |
| | | | d) | Damage occurring while the pedal cycle is |
| | | | | being used for racing, competition or pace |
| | | | | making. |
| | | | e) | Damage due to overloading, strain, mechanical |
| | | | | breakdown or wear and tear. |
| 2. | We will also pay all sums which You shall become | 2. | a) | Accidental death or bodily injury to a |
| | legally liable to pay as compensation and also the | | | person who is part of Your Family or Your |
| | litigation expenses incurred by You with Our consent | | | employee or persons being conveyed on the |
| | for accidental death or bodily injury to any third party | | | cycle. |
| | and/or accidental damage to third party property | | b) | Damage to property if the property |
| | consequent on use of the pedal cycle, subject to a | | | belongs to You or Your Family or You |
| | maximum of Rs.1,00,000/- (Rupees one lac) in any | | | are responsible for it, including property under |
| | one Policy Period. | | - | Your custody and control. |
| | | | c) | Damage to property being conveyed on the |
| | | | | cycle. |

SPECIAL PROVISIONS

1. SUM INSURED

It is a requirement under this Sub-Section that the Sum Insured shall be equal to the cost of replacement of the Insured item by a new one of the same kind, type and capacity.

2. BASIS OF CLAIM SETTLEMENT

In the event of damage to property Insured, We will pay the full cost of repair or replacement to a condition equal to but not better or more extensive than its condition when new, provided such cost has been incurred, otherwise a deduction will be made for wear and tear and depreciation.



SECTION 7 BREAKDOWN OF DOMESTIC APPLIANCES

BREAKDOWN

It shall mean the actual burning out of or the failure of any part of the appliance or installation specified in the Schedule due to any cause which is sudden, unforeseen and not excluded under this Section of the Policy or by the General Exclusions resulting into stoppage of functions and necessitating the repair or replacement of such parts before normal working can commence.

| | WHAT IS COVERED | | WHAT IS NOT COVERED | | |
|------|---|-----|--|--|--|
| | We will not be liable for | | | | |
| lf | the domestic (electrical/mechanical) appliance, | 1. | An excess of 1% (one percent) of Sum Insured, | | |
| app | paratus or gadget belonging to You or Your Family is | | subject to a minimum of Rs. 500/- (Rupees five | | |
| dar | damaged whilst in Your Home due to electrical or | | hundred). | | |
| me | mechanical breakdown, then We will pay for the damage | | Damage to domestic appliances due to any cause | | |
| or i | or if We choose, effect its repair or replacement. | | insurable under Section 1(Fire and Allied Perils) and | | |
| | | | Section 2 (Burglary, Housebreaking and Other | | |
| We | will also pay for | | Perils). | | |
| | | 3. | Damage for which manufacturer or supplier is | | |
| 1. | cost of dismantling and installation for purpose of | | responsible by law or contract or any amount | | |
| | repair; | | recoverable under Maintenance Agreement. | | |
| 2. | freight, customs duties and other dues payable on | 4. | Damage resulting from overload experiment or test | | |
| | replacement of the appliance; | _ | requiring imposition of abnormal conditions. | | |
| 3. | Cost of transportation to the repair shop and back | 5. | Damage due to deterioration of or wearing away of | | |
| | home | | any item caused by or as a result of normal use or | | |
| Dro | vided that these have been included in Sum Insured. | G | exposure. Cradually developing flaws, defects, cracks or particle | | |
| FIU | | 6. | Gradually developing flaws, defects, cracks or partial fractures in any part not necessitating immediate | | |
| | | | stoppage, although at some future time repair or | | |
| | | | replacements of parts affected may be necessary. | | |
| | | 7. | Damage due to wilful act or gross negligence of You, | | |
| | | | Your Family or Your employees. | | |
| | | 8. | Damage to consumables such as ropes, rubber | | |
| | | • | items, dies, moulds, blade, cutters, knives, | | |
| | | | exchangeable tools, engraved or impression | | |
| | | | cylinders or rolls, glass and porcelain items, | | |
| | | | ceramics, operating media, belts or wires, fabrics, | | |
| | | | anti-corrosive, non metallic linings unless such parts | | |
| | | | are affected by an indemnifiable damage to the | | |
| | | | Insured item itself. | | |
| | | 9. | An amount exceeding Rs. 1,000/- (Rupees one | | |
| | | | thousand) in respect of cost of transportation to the | | |
| | | | repair shop and back to Home of any damaged item | | |
| | | | which is covered under this Section of the Policy. | | |
| | | 10. | Damage to any Insured item occasioned by | | |
| | | | permanent or temporary dispossession of any | | |
| | | | building resulting from confiscation, commandeering | | |
| | | | or requisition by any lawful authority or resulting from | | |
| | | | unlawful occupation by You of the building. | | |



SPECIAL PROVISIONS

- 1. Any domestic electrical/mechanical appliance covered under this Section has to be necessarily Insured under Section 1(Fire and Allied Perils) and Section 2(Burglary, Housebreaking and Other Perils).
- 2. The remaining Special Provisions will the same as described in Section 5 (Electrical Equipment Insurance).

SPECIAL CONDITION

It will be the same as described under Section 5 (Electronic Equipment Insurance).



SECTION 8 PERSONAL ACCIDENT

DEFINITION OF WORDS

1. Capital Sum Insured

It means the monetary amount shown against Insured Person.

2. Insured Person

It means the person named as Insured person in the policy schedule.

3. In-patient care

This means a treatment for which the Insured person has to stay in a hospital for more than 24 hours for the covered event.

4. Hospital/Nursing Home

It means any institution established for in-patient care and day care treatment of illness and/or injuries and which has been registered as a hospital with the local authorities under the Clinical Establishments (Registration and Regulation) Act, 2010 or under the enactments specified under the schedule of Section 56(1) of the said Act OR complies with all minimum criteria as under:

- a. Has qualified nursing staff under its employment round the clock;
- b. Has at least 10(ten)in-patient beds, in towns having a population of less than 10,00,000 (ten lakhs) and at least 15(fifteen) inpatient beds in all other places;
- c. Has qualified medical practitioner(s) in charge round the clock;
- d. Has a fully equipped operation theatre of its own where surgical procedures are carried out;
- e. Maintains daily records of patients and makes these accessible to Insurance Company authorized personnel.

5. Medical Expenses

It means those expenses that an Insured Person has/you have necessarily and actually incurred for medical treatment on account of Accident on the advice of a Medical Practitioner, as long as these are no more than would have been payable if the Insured Person had not been Insured and no more than other hospitals or doctors in the same locality would have charged for the same medical treatment.

6. Medical Practitioner

A Medical Practitioner is a person who holds a valid registration from the Medical Council of any State or Medical Council of India or Council for Indian Medicine or for Homeopathy set up by the Government of India or a State Government and is thereby entitled to practice medicine within its jurisdiction; and is acting within the scope and jurisdiction of license.

7. Accident

It means a sudden, unforeseen and involuntary event caused by external, visible and violent means.

8. Loss Of Limbs

It means:

- a. the physical separation of one or more limbs, at or above the wrist or ankle level limbs as a result of injury. This will include medically necessary amputation necessitated by injury. The separation has to be permanent without any chance of surgical correction.
- b. the total and irreversible loss of functional use of a limb for atleast 90 days from the onset of such a disability provided that We must be satisfied at the expiry of the 90 days that there is no reasonable medical hope of improvement.



Loss of Limbs resulting directly or indirectly from self-inflicted injury, alcohol or drug abuse is excluded.

9. Physical Separation

It shall mean separation at or above the wrist and/or of the foot at or above the ankle respectively.

10. Permanent Total Disablement

The bodily injury, which as its direct consequence immediately and/or in foreseeable future, will permanently, totally and absolutely prevent Insured person from engaging in any kind of occupation.

11. Temporary Total Disablement

The bodily injury which as its direct consequence will prevent the Insured Person from engaging in all types of the occupation or any employment whatsoever for a period not exceeding 100 weeks since the date of injury to the time, Insured Person is fit enough to resume duty or engage in any kind of occupation as certified by Medical practitioners.

12. Dependent child

It means a child (natural or legally adopted), who is financially dependent on the primary Insured or proposer and does not have his/her independent sources of income.

13. Reasonable and Customary Charges

It means the charges for services or supplies, which are the standard charges for the specific provider and consistent with the prevailing charges in the geographical area for identical or similar services, taking into account the nature of the injury involved.

14. Notification of Claim

It means the process of intimating a claim to Us through any of the recognized modes of communication.

15. Qualified Nurse

Qualified nurse is a person who holds a valid registration from the Nursing Council of India or the Nursing Council of any state in India.

16. Cumulative Bonus

It means any increase or addition in the Capital Sum Insured granted by Us without an associated increase in premium.

17. Idiosyncratic Reaction

Drug reaction that occurs rarely and unpredictably because of genetic differences in the way the body responds to drugs. Some of the effects would be nerve injury that impairs loss of sight/hearing, kidney damage, jaundice etc.

18. Foreign Object

Any object that is left inside the body of a person during a surgical procedure, due to the iatrogenic error of the medical practitioner and which requires a further procedure for removal of the said object.



<u>COVERAGE</u>

| WHAT IS COVERED | WHAT IS NOT COVERED | |
|---|---|--|
| | We will not be liable for | |
| If following Bodily injury which solely and directly causes Insured Person's death or disablement within 12 (twelve) months of injury as stated in Table of Benefits, We shall pay to You or Your legal personal representative the sum or sums hereinafter set forth in Table of Benefits. | Compensation under more than one of the benefits mentioned in the "Table of Benefits" in respect of the same period of disablement, subject to the higher compensation being payable. Any other payment after a claim under any of the benefits under Items 1, 2 and 4 in the "Table of Benefits" has been admitted and becomes payable. | |
| 2. Any Act of Terrorism is covered. | Any payment in case of more than one claim under benefits 3, 5 & 6 during any one period of Insurance, by which Our liability in that period would exceed 100% (hundred percent) of the Capital Sum Insured of this policy. Payment of compensation in respect of death or injury as a direct consequence of a) Committing or attempting to commit suicide or intentional self-injury. b) Whilst under influence of intoxicating liquor or drugs. c) Drug addiction or alcoholism. d) Whilst engaging in Aviation or Ballooning or whilst mounting into, dismounting from or travelling in any balloon or aircraft other than as passenger (fare paying or otherwise) in any duly licensed standard type of aircraft. e) Pregnancy or childbirth. f) Insanity. g) Contracting any illness directly or indirectly arising from or attributable to HIV and/or any HIV related illness including AIDS and /or Venereal disease and/or any mutant derivative or variation of HIV or AIDS. h) Committing any breach of law with criminal intent. i) Being in a regular armed force. j) Being a part of a Professional Sports teams k) Being a member of Ship's crew i) Death due to sickness or disease m) Being a Border Security Personnel n) Being a Border Security Personnel | |



| | TABLE OF BENEFITS | PERCENTAGE OF CAPITAL SUM INSURED |
|----|--|--------------------------------------|
| 1. | Death | 100 |
| 2. | a) Loss of sight (both eyes) | 100 |
| | b) Loss of two limbs | 100 |
| | c) Loss of one limb and one eye | 100 |
| 3. | a) Loss of an arm | |
| | i) At the shoulder joint | 70 |
| | ii) At a point above elbow joint | 65 |
| | iii) At a point below elbow joint | 60 |
| | iv)At the wrist | 55 |
| | b) Loss of a leg | |
| | i) Above the centre of the femur | 70 |
| | ii) Upto a point below the femur | 65 |
| | iii) Upto a point below the knee | 60 |
| | iv) Upto the centre of tibia | 55 |
| | v) At the ankle | 50 |
| | b) Loss of sight of one eye | 50 |
| 4. | Permanent Total and absolute disablement | 100 |
| 5. | i) Loss of toes-all | 20 |
| | ii) Great-both phalanges | 5 |
| | iii) Great-one phalanx | 2 |
| | iv) Other than great, if more than one toe lost each | 1 |
| | i) Loss of hearing – both ears | 50 |
| | ii) Loss of hearing – one ear | 15 |
| c) | Loss of Speech | 50 |
| d) | Loss of four fingers and thumb of one hand | 40 |
| e) | Loss of four fingers | 35 |
| f) | Loss of thumb | |
| ., | i)Both phalanges | 25 |
| | ii)One phalanx | 10 |
| g) | Loss of index finger | |
| 9/ | i)Three phalanges | 10 |
| | ii)Two phalanges | 8 |
| | iii)One phalanx | 4 |
| h) | Loss of middle finger | · |
| , | i) Three phalanges | 6 |
| | ii) Two phalanges | 4 |
| 1 | iii) One phalanx | 2 |
| i) | Loss of ring finger | _ |
| '' | i)Three phalanges | 5 |
| | ii)Two phalanges | 4 |
| 1 | iii)One phalanx | 2 |
| j) | Loss of little finger | |
| " | i)Three phalanges | 4 |
| 1 | ii)Two phalanges | 4 3 |
| 1 | iii)One phalanx | 2 |
| ۲) | Loss of Metacarpals | ζ |
| k) | LUSS UT MIELAUAT PAIS | 1 |



| | i) First or second (additional) | 3 |
|-------|---|--|
| | ii)Third, fourth or fifth (additional) | 2 |
| I) | Loss of toe | |
| | i) Big toe | 5 |
| | ii)Small other toe | 3 |
| m) | Sense of smell | 10 |
| n) | Sense of taste | 5 |
| o) | i) Fracture of any bone above ankle in either leg with established and | |
| | permanent non union | 10 |
| | ii) Fracture of one or more bones above wrist with permanent non union | 5 |
| p) | Shortening of the leg by 5 cm or more | 7.5 |
| q) | Loss of at least 50% (fifty percent) of all sound and natural teeth, | 2 |
| | including capped or eroded teeth | |
| r) | Any other permanent partial disablement | % as assessed by Medical |
| | | Practitioner |
| 6. | Temporary Total disablement benefit at the rate per week | 1% (one percent) or Rs. 25,000/- |
| | | (Rupees twenty five thousand) |
| | | whichever is lower. |
| Not | e: Death / Permanent disablement / temporary total disablement caused I | by idiosyncratic reaction to any drug |
| inclu | uding anesthesia administered during medical treatment by a medical practit | oner will be considered to result fror |
| an a | accident and will fall under above table of benefits. | |

ADDITIONAL BENEFITS

| | COVER | BENEFITS IN ADDITION TO |
|----------|---|-----------------------------------|
| | | CAPITAL SUM INSURED |
| 1. | In the event of death of Insured Person outside his/her Home, | 2% (two percent) of Capital Sum |
| | transportation cost for carriage of dead body to Home including funeral | Insured or Rs.2,500/- (Rupees two |
| | charges is payable. | thousand and five hundred) |
| | | whichever is lower |
| 2. | Cost of clothing of Insured Person damaged in the Accident for which | Rs. 2,000/- (Rupees two thousand) |
| | liability is admitted by Us. | or actual expenses whichever is |
| | | lower |
| 3. | Ambulance charges for transportation of Insured Person to hospital | Rs. 2,000/- (Rupees two thousand) |
| | following Accident for which liability is admitted by Us. | or actual expenses whichever is |
| | | lower |
| 4. | Education Fund | |
| | In the event of death or permanent total disablement (i.e. Items 1 to 4 of | |
| | Table of Benefits) of Insured Person following Accident for which liability | |
| | is admitted by Us, We will pay compensation towards Education Fund for | |
| | dependent children as below - | |
| | For each child upto the age of 23 (twenty three) yrs, maximum upto | 10% (ten percent) of Capital Sum |
| | three children | Insured |
| 5. | Loss of Employment | 25% (ten percent) of Capital Sum |
| | In the event of loss of limbs or permanent total disablement (i.e. Items 2 | Insured |
| | to 4 of Table of Benefits) of Insured Person following Accident for which | |
| | liability is admitted by Us, We will pay compensation for loss of his/her | |
| | employment. | |
| I | | |



| 6. | Rehabilitation and Modification Allowance | Upto 10% (ten percent) of Capital |
|---|---|-----------------------------------|
| | If the Insured Person is entitled to compensation for a permanent total | Sum Insured or Rs.50,000/- |
| | disablement benefit under this Section (i.e. Items 2 to 4 of Table of | (Rupees fifty thousand) whichever |
| | Benefits), then We will pay for the following:- | is lower |
| | a) The costs incurred by Insured Person to undergo a rehabilitation | |
| | programme to adjust to Injuries sustained | |
| | b) Any costs incurred for the modification of his/ her house or vehicle | |
| | that is required as a result of the Injuries sustained | |
| Provided that the Insured Person obtains Our consent before undertaking | | |
| any rehabilitation programme or carrying out any modification in his/ her | | |
| | house or vehicle. | |
| 7. | Injury Allowance due to Foreign object | 10% (ten percent) of Capital Sum |
| | In the event of an iatrogenic error (Error by the Medical Practitioner) | Insured |
| | which leads to a foreign object being left in the Insured person's body | |
| | during medical/surgical treatment, a fixed amount will be paid to You/ | |
| | Insured Person. | |
| | | |

SPECIAL PROVISIONS

- 1. Provided that all sums payable hereunder shall be payable:
 - i. In case of claim by Death or Permanent Total Disablement i.e. Benefit (1) to Benefit (4) of "Table of Benefits" only after deleting by an endorsement the name of Insured Person in respect of whom such sums shall become payable without any refund of premium.
- ii. In case of claim by Permanent Partial Disablement i.e. Benefit (5) of "Table of Benefits" only after reduction by an endorsement of Capital Sum Insured by the amount admissible under the claim in respect of Insured person in respect of whom such sum shall become payable.
- iii. In case of Temporary Total Disablement Benefit i.e. (6) of "Table of Benefits" only upon termination of such disablement in respect of Insured person for whom the claim has been lodged.

2. FREE LOOKUP PERIOD

You will be allowed a period of 15 (fifteen) days from the date of receipt of the policy to review the terms and conditions of the policy and to return the same if not acceptable stating the reasons therein for doing so. If You have not made any claim during the free look period, then You shall be entitled to

- i. A refund of the premium paid subject to a minimum retention of premium of Rs. 500/- (five hundred), if the risk has not commenced.
- ii. Where the risk has already commenced and the option of return of the policy is exercised by You, a deduction towards the proportionate risk premium for period on cover less any expenses incurred by Us provided You have not made any claim during the period for which We were on risk.
- iii. Where only a part of the risk has commenced, such proportionate risk premium commensurate with the risk covered during such period less any expenses incurred by Us.



- 3. Cumulative Bonus is not permissible under this policy
- 4. Death / Permanent Disablement / Temporary Total Disablement caused by Idiosyncratic Reaction to any drug including anaesthesia administered during medical treatment by a medical practitioner will be considered to result from an accident and will fall under "Table of Benefits" 1 to 6.

EXTENSION

MEDICAL BENEFIT

On payment of additional premium as stated in the schedule, this Section of the Policy is extended to cover medical expenses necessarily incurred and expended in connection with any Accident as specified in the Table of Benefit, for which claim made by You and admitted by Us.

We will reimburse to You actual expenses upto but not exceeding 50% (fifty percent) of the compensation paid in settlement of a valid claim under this Section or 20% (twenty percent) of the Sum Insured whichever is less. Further it is a Condition precedent to the payment of such medical expenses that the detailed account and documents relating to such medical expenses incurred shall be submitted to Us.



SECTION 9 LOAN PAYMENT PROTECTION

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|---|
| In the event of Insured Person becoming totally disabled | We will not be liable for |
| or meeting with death after sustaining bodily injury by | 1. Any claim in respect of injury which is not covered |
| accidental, violent, external and visible means or | under Section 8 (Personal Accident) of this Policy. |
| becoming totally disabled by sickness/ disease first occurred/ contracted during the policy period which | Any claim in respect of persons below 21 (twenty one) years and above 65 (sixty five) years in age. |
| necessitates continuing treatment by a Registered | 3. Any claim caused by pregnancy, childbirth or abortion. |
| Medical Practitioner and such injury/ sickness/ disease prevents the Insured person from engaging in any | Any claim due to any mental or nervous disorder or any condition of psychoneurotic origin. |
| employment or occupation, then We will pay to the Specified Payee the amount of outstanding equated monthly loan installments for the unemployment period on proportionate basis upto a maximum of 24 (twenty four) months. | Any claim caused by any pre-existing condition or condition of chronic or recurring nature from which the Insured Person suffered or received medical attention within 12 (twelve) months prior to inception of this insurance. |
| Any Act of Terrorism is covered. | Any claim if the Insured Person is not in a gainful employment or occupation. |

SPECIAL PROVISIONS

- 1. The bodily injury/ disease/ sickness requires the Insured person to be confined to the Hospital or Nursing Home for a minimum period of 2 (Two) days.
- An Insured Person under this Section shall be You or any member of Your Family named in the Schedule relating to this Section provided that he/she is having a gainful employment/ occupation and is aged between 21 (twenty one) and 65 (sixty five) years.
- 3. The Specified Payee under this Section is the bank or financial institution from whom a loan has been taken by the Insured Person after execution of necessary loan documents.
- 4. The Sum Insured under this Section should represent the minimum value of 24 (twenty four) monthly-equated instalments. However, if You want to cover the loan repayment period for less than 24 (twenty four) months, then You are required to declare the amount of equated monthly instalments and the period for which loan repayment protection coverage is required.
- 5. In the event of the loan repayments requiring to be made on other than monthly basis (e.g. quarterly, halfyearly, annually etc.), the proportional equated monthly instalment will be considered for the purpose of computing the claim amount.



SECTION 10 BAGGAGE

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| | We will not be liable for |
| WHAT IS COVERED If Baggage is lost/ damaged whilst being carried by the Insured Person on a Journey due to accident or misfortune or any Act of Terrorism anywhere in the world, We will indemnify You in respect of such loss/ damage upto the Reinstatement Value. NOTE - The Insured Person for this Section of the Policy will be You and/or any member of Your Family. | We will not be liable for An excess of 5% (five percent) of the claim amount subject to a minimum of Rs.500/- (Rupees five hundred) for each and every claim. Theft not reported to Police within 24 (twenty four) hrs of discovery and a written complaint is lodged. Damage due to cracking, scratching or breakage of lens or glass, whether part of any equipment or otherwise, damage to china marble, gramophone records and other articles of brittle or fragile nature unless such damage arises from an accident to the vessel, train or aircraft by which such property is conveyed. Damage to any electrical machine or apparatus (including wireless sets, rates, television sets and tape recorders) caused by electrical or mechanical |
| | breakdown. Theft from any unattended vehicle except from car of fully enclosed saloon type having all the doors, windows and other openings securely locked and properly fastened. Damage while being conveyed by any carrier under contract of affreightment. Damage caused by or arising from leakage, spilling or exploding of liquid oils or materials of like nature or articles of a dangerous or damaging nature. Damage to any item which is not part of coverage under Section 1 Part A (Contents) unless sufficient documentary evidence is provided to justify the coverage of item under this section. |

SPECIAL PROVISIONS

1. BASIS OF CLAIM SETTLEMENT

A claim in respect of items acquired during the Journey shall be settled on Reinstatement Value basis.

2. LIMIT OF LIABILITY

Our limit of liability for any one claim will be the Sum Insured figure for this Section of the Policy which represents the maximum limit of loss for any one Insured Person and any one event as well as the limit of all losses during the Policy Period for all Insured Persons.

Policy Wording – All in One Home Protector Policy UIN: IRDAN106RP0064V01201819



SECTION 11 PART A- PUBLIC LIABILITY AND PERSONAL LIABILITY

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|---|
| WHAT IS COVERED If You or Your Family or Your domestic servant shall become legally liable to pay compensation for: a) Accidental injury or death to third party and the resultant financial loss(es) arising out of such death or injury. b) Accidental damage to property belonging to any third party and the resultant financial loss(es) arising out of such damage to the property. Happening during the Period of Insurance and arising from a.) The occupation or ownership of Your Home. b.) Your or Your Family's activities as private individual(s). Then We will pay in respect of Your liability towards a) The compensation legally liable to pay to third parties. b) Third party legal costs to the extent awarded by the Court. c) Your legal costs incurred with Our consent for defending the claim. The maximum amount We will pay in the aggregate the Sum Insured specified in the Schedule for any or all claims lodged during the Policy Period. | WHAT IS NOT COVERED We will not be liable for 1. Any liability to Your Family or Your employee or any person normally residing in Your Home. 2. Any liability arising from: a) Trade or business or profession carried out by You or Your Family. b) The ownership or custody of animals, vehicles, aircrafts, ships, boats and crafts of any kind. c) Your domestic servant's activities as a private individual 3. Any liability arising from employer's liability would have attached notwithstanding such agreement. 4. Any claim arising from employer's liability or contractual liability or through special promises made by the insured person. 5. Fines, penalties, punitive, exemplary or other damages. 6. Any liability arising out of Your domestic servant's activities as a private individual. 7. Any claim resulting from transmission of an illness or disease by the insured person. 8. Any claim for liability arising directly or indirectly from or due to: a) As a keeper or owner of animals. b) Ownership, possession of vehicles, aircrafts, watercrafts, or activities of the Insured person in parachuting, hang-gliding, hot air ballooning or use of firearms. c) Any willful, malicious or unlawful act. d) Insanity, the use of any alcohol/ drugs (except as medically prescribed) or drug addiction. e) Any supply of goods or services. f) Any ownership or occupation of land or buildings (other than the insured premises covered under Section 1) |

SPECIAL PROVISION

LIMIT OF LIABILITY

Our liability in respect of the following shall not exceed the Sum Insured opted by You which is described in the Schedule for this Section of the Policy. This represents the limit of liability for any one incident as well as all incidents during the Policy Period.

Policy Wording – All in One Home Protector Policy UIN: IRDAN106RP0064V01201819



SPECIAL CONDITIONS

- Our liability comprises checking the question of personal liability, contesting unjustified claims and providing indemnity for damages which You or the insured person has to pay. For indemnity to be provided against damages, the damages must be payable under an acceptance of liability given or approved by Us or under a judicial decision.
- If there is a legal action with the claimant or his/ her heirs or assignees over a personal liability claim, We may
 conduct the legal action at Our expenses in the name of the Insured person and You or the Insured person will
 allow Us to do so.
- 3. If an event Insured against occurs which may result in a personal liability claim falling within the cover provided and if there are no criminal charges on You or the Insured person relating to this event, We wish to appoint a defence counsel for You or the Insured person or approve such an appointment, We will pay the costs of this counsel.
- 4. If We wish to settle a personal liability claim by accepting liability or making an out of court settlement and cannot do so due to resistance by the insured person, We shall not be liable to pay the extra expenditure incurred from the date of refusal in respect of main sum, interest and cost.



SECTION 11 PART B- EMPLOYEES COMPENSATION

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| If You or Your Family is liable at law for: | We will not be liable for |
| Accidental death, bodily injury, illness or disease to any domestic employee mentioned in the Schedule relating to this Sub-Section happening during the Policy Period arising out of and in the course of employment with You as domestic employee at Your Home under the Fatal Accident Act 1855, Employees Compensation Act 1923 or any amendment thereto or under Common Law. | Any interest and/or penalty imposed on You or Your Family on account of failure to comply with requirements laid down under Employees Compensation Act 1923 and subsequent amendments of the said Act. Any liability assumed by You or Your Family through a contract or agreement unless such liability would have attached patrithetanding such agreement |
| We will pay for - Damages or compensation legally payable by You/Your Family to the domestic employees for their injury or death. Their legal costs to the extent awarded by the Court. Your legal costs incurred with Our written consent for defending the claim. | have attached notwithstanding such agreement. |



SECTION 11 Part C- Tenant's Liability

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| If You or Your Family are legally liable as tenant of Your | We will not be liable for Your liabilities in respect of: |
| Home (but not as the owner) and/ or contractually liable | 1. Damages which are not covered under Section |
| under the terms of Your Tenancy Agreement to pay Your | 1(Fire and Allied Perils) and Section 2 (Burglary, |
| landlord on account of the happening of the under- | Housebreaking and Other Perils) |
| mentioned damages to the Home, We will pay for: | Loss/ damage due to any willful act of You or Your Family. |
| Damage arising from any of the Insured perils covered | 3. Damages caused to that part of the building |
| under Section1 (Fire and Allied Perils) and Section 2 | including furniture/ fixture and other items which is |
| (Burglary, Housebreaking and Other Perils) of this Policy | not under Your possession. |
| in respect of: | |
| 1. Building | |
| 2. Contents given by the owner/ landlord and | |
| mentioned in the agreement | |
| 3. Electrical Installations | |
| 4. Over ground/ Underground tanks | |
| 5. Glass/ Sanitary fittings | |
| 6. Other fixtures, fittings and interior decorations. | |

SPECIAL PROVISION

1. LIMIT OF LIABILITY

The maximum amount We will pay for any one claim is the Reinstatement Value or Market Value of the damaged property subject to the Sum Insured limit for all claims during the Policy Period in accordance with the claim settlement procedure mentioned in Special Provisions 1 and 2 (i) of Section 1 – Fire and Allied Perils.

2. Owner/ Landlord of the tenanted premises shall be the beneficiary under this section.



| SECTION 12 |
|---------------------------|
| INCREASED LIVING EXPENSES |

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| If You are unable to live in Your Home because of | |
| damages occurring to the Home for which We have | |
| admitted liability under Section 1 (Fire and Allied Perils) | |
| or Section 2 (Burglary and other perils), then We wil | • |
| pay for increased living expenses reasonably incurred | |
| by You during the indemnity Period in consequence of | - |
| the damage to Your Home as under: | Home is certified by the local municipal authorities, an |
| 1. Cost of evacuation of You, Your Family and You | architect or Our Surveyor. |
| domestic employees. | 4. Any expenses if Your Home has been restrained, |
| 2. Emergency medical treatment cost at Home or a | seized or taken possession of by any Public Authority |
| clinic/ hospital upto Rs.25,000 (Rupees twenty five | without the occurrence of any damage indemnifiable |
| thousand) per person for any one accident if You | under Section 1 and Section 2 of the Policy. |
| Your Family or Your domestic employee is hur | |
| due to the said damage to Your Home subject to | |
| Our maximum liability not exceeding Rs.100,000/- | |
| (Rupees one lac) for all accidents and for al | |
| persons during the Policy Period. | |
| 3. Cost of hiring furniture and other household or | |
| electrical fittings and gadgets being utilised at | |
| Your alternative accommodation for the duration of | |
| the indemnity Period. | |
| 4. Cost of removal /transportation of Your Home | |
| Contents to the alternative accommodation within | |
| a distance of 50 (fifty) Kms. from municipal limit of | |
| the city.5. Any emergency accommodation at a hotel, guest | |
| house or lodge for a maximum of Rs. 25,000/- | |
| (Rupees twenty five thousand) in any one accident | |
| and not exceeding Rs.50,000/- (Rupees fifty | |
| thousand) in the Policy Period. | |
| 6. Any normal living expenses towards meeting the | |
| requirement of daily food, clothing, shelter and | |
| consumer durable items subject to Our maximum | |
| liability not exceeding 25% (twenty five percent) or | |
| the Sum Insured on Contents in Section 1A; or | |
| Rs.1,00,000/- (Rupees one lakh), whichever is | |
| lower in anyone Policy Period. | |
| 7. Reasonable legal costs in discharging Your | |
| mortgage following settlement of a total loss claim | |
| by Us in respect of the Building in Section 1B | |
| subject to a maximum of Rs.20.000/- (Rupees | i l |
| twenty thousand) in any one Policy Period. | |



For quick access to policy services, claim intimation and settlement kindly download our Customer App on your mobile from -

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Call our toll free number -

1800-103-5499

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