	Disclosures - IFFCO TOKIO General Insurance	Co. Ltd. for the period 1st April, 2013-31st March, 2014
S.No.	Form No	Description
1	NL-1-B-RA	Revenue Account
2	NL-2-B-PL	Profit & Loss Account
3	NL-3-B-BS	Balance Sheet
4	NL-4-PREMIUM SCHEDULE	Premium
5	NL-5-CLAIMS SCHEDULE	Claims Incurred
6	NL-6-COMMISSION SCHEDULE	Commission
7	NL-7-OPERATING EXPENSES SCHEDULE	Operating Expenses
8	NL-8-SHARE CAPITAL SCHEDULE	Share Capital
9	NL-9-PATTERN OF SHAREHOLDING SCHEDULE	Pattern of Shareholding
10	NL-10-RESERVE AND SURPLUS SCHEDULE	Reserves and Surplus
11	NL-11-BORROWING SCHEDULE	Borrowings
12	NL-12-INVESTMENT SCHEDULE	Shareholders
13	NL-13-LOANS SCHEDULE	Loans
14	NL-14-FIXED ASSETS SCHEDULE	Fixed Assets
15	NL-15-CASH AND BANK BALANCE SCHEDULE	Cash and Bank Balance
16	NL-16-ADVANCES AND OTHER ASSETS SCHEDULE	Advances & Other Assets
17	NL-17-CURRENT LIABILITIES SCHEDULE	Current Liabilities
18	NL-18-PROVISIONS SCHEDULE	Provisions
19	NL-19-MISC EXPENDITURE SCHEDULE	Misc Expenditure
20	NL - 20 RECIEPT AND PAYMENT SCHEDULE	Cash Flow Statement
21	NL-21-STATEMENT OF LIABILITIES	Statement of Liablities

22	NL-22-GEOGRAPHICAL DISTN OF BSNS	Geographical Distribution of Business
23	NL-23-REINSURANCE RISK CONCENTRATION	Reinsurance Risk Concentration
24	NL-24-AGEING OF CLAIMS	Ageing of Claims
25	NL-25-CLAIMS DATA	Claims Data (Incurred Claims+ Reported Claims)
26	NL-26-CLAIMS INFORMATION	Claims Information
27	NL-27-OFFICE OPENING	Office Opening
28	NL-28-STATEMENT OF ASSETS	Statement of Investment of Assets
29	NL-29-DEBT SECURITIES	Debt Securities
30	NL-30-ANALYTICAL RATIOS	Analytical Ratios
31	NL-31-RELATED PARTY TRANSACTIONS	Related Party Transanctions
32	NL-32-PRODUCT INFORMATION	Product Information
33	NL-33-SOLVENCY MARGIN	Solvency
34	NL-34-BOD	Board of Directors & Management
35	NL-35-NPAs	NPAs
36	NL-36-YIELD ON INVESTMENTS	Yield on Investment
37	NL-37-DOWN GRADING OF INVESTMENTS	Downgrading of Investment
38	NL-38-BSNS RETURNS ACROSS LOB	Quarterly Business Returns for different line of business (Premum amount and number of policies)
39	NL-39-RURAL AND SOCIAL SECTOR OBLIGATIONS	
40	NL-40-CHANNEL WISE PREMIUM	Business Acquisition through different channels
41	NL-41-GRIEVANCE DISPOSAL	Grievance Disposal

#### FORM NL-1-B-RA

Name of the Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD.

Registration No. 106 dated 4.12.2000

FIRE INSURANCE REVENUE ACCOUNT\*\* FOR THE YEAR ENDED 31ST MARCH 2014

P	Particulars	Schedule		YEAR ENDED 31ST MARCH 2014	QUARTER ENDED 31ST MARCH 2013	YEAR ENDED 31ST MARCH 2013
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1 P	Premiums earned (Net)	NL-4-Premium Schedule	47,294	372,286	115,748	516,933
	Profit/ Loss on sale/redemption of Investments		168	914	168	1,161
3 C	Others		(1,461)	(4,744)	544	(4,256)
	nterest, Dividend & Rent – Gross		17,975	71,436	14,558	66,465
	TOTAL (A)		63,976	439,892	131,019	580,303
10	Claims Incurred (Net)	NL-5-Claims Schedule	114,248	278,035	66,913	439,149
2 C	Commission	NL-6-Commission Schedule	(66,290)	(157,675)	14,906	(89,510)
	Operating Expenses related to nsurance Business	NL-7-Operating Expenses Schedule	21,465	91,777	39,924	133,991
4 P	Premium Deficiency		-	-	-	-
Т	TOTAL (B)		69,423	212,137	121,743	483,630
F	Operating Profit/(Loss) from Fire/Marine/Miscellaneous Business C= (A - B)		(5,447)	227,755	9,276	96,673
Α	APPROPRIATIONS		\(\frac{1}{2}\)	,	., .	
Т	ransfer to Shareholders' Account					
T	Transfer to Catastrophe Reserve		(5,447)	227,755	9,276	96,673
Т	Transfer to Other Reserves (to be specified)					
Т	OTAL (C)		(5,447)	227,755	9,276	96,673

#### FORM NL-1-B-RA

#### MARINE INSURANCE REVENUE ACCOUNT\*\* FOR THE YEAR ENDED 31ST MARCH 2014

Particulars	Schedule	QUARTER ENDED 31ST MARCH 2014	YEAR ENDED 31ST MARCH 2014	QUARTER ENDED 31ST MARCH 2013	YEAR ENDED 31ST MARCH 2013
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1 Premiums earned (Net)	NL-4-Premium Schedule	159,183	429,158	134,320	383,908
2 Profit/ Loss on sale/redemption of Investments		199	1,062	259	1,299
3 Others		48	369	603	9,554
					,
4 Interest, Dividend & Rent – Gros	SS S	21,168	82,965	19,939	74,322
TOTAL (A)		180,598	513,554	155,121	469,083
1 Claims Incurred (Net)	NL-5-Claims Schedule	133,186	401,318	201,200	438,129
2 Commission	NL-6-Commission Schedule	(20,606)	(56,060)	(10,142)	(24,163)
2 Commission	NL-0-Commission ochequie	(20,000)	(30,000)	(10,142)	(24,100)
3 Operating Expenses related to Insurance Business	NL-7-Operating Expenses Schedule	9,673	95,779	13,774	92,253
4 Premium Deficiency		-	-	-	-
TOTAL (B)		122,253	441,037	204,832	506,219
Operating Profit/(Loss) from Fire/Marine/Miscellaneous Business C= (A - B)		58,345	72,517	(49,711)	(37,136)
APPROPRIATIONS					
Transfer to Shareholders' Accou	unt	58,345	72,517	(49,711)	(37,136)
Transfer to Catastrophe Reserve	e		-	-	•
Transfer to Other Reserves (to be specified)	pe e	-	-	-	•
TOTAL (C)		58,345	72,517	(49,711)	(37,136)

# PERIODIC DISCLOSURES FORM NL-1-B-RA

MISCELLANEOUS INSURANCE REVENUE ACCOUNT\*\* FOR THE YEAR ENDED 31ST MARCH 2014

Particulars	Schedule	QUARTER ENDED 31ST MARCH 2014	YEAR ENDED 31ST MARCH 2014	QUARTER ENDED 31ST MARCH 2013	YEAR ENDED 31ST MARCH 2013
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1 Premiums earned (Net)	NL-4-Premium Schedule	4,616,136	18,729,594	4,312,913	15,339,994
2 Profit/ Loss on sale/redemption of Investments		6,609	31,237	11,222	35,907
3 Others		1,591	7,688	3,234	9,481
4 Interest, Dividend & Rent – Gross		676,532	2,440,608	764,872	2,055,323
TOTAL (A)		5,300,868	21,209,127	5,092,242	17,440,705
1 Claims Incurred (Net)	NL-5-Claims Schedule	3,354,104	14,137,982	3,225,517	11,577,199
2 Commission	NL-6-Commission Schedule	(134,109)	(108,601)	50,046	66,847
3 Operating Expenses related to Insurance Business	NL-7-Operating Expenses Schedule	1,235,071	4,832,785	1,218,264	4,225,747
4 Premium Deficiency		-	-	-	-
TOTAL (B)		4,455,066	18,862,166	4,493,828	15,869,793
Operating Profit/(Loss) from Fire/Marine/Miscellaneous Business C= (A - B)		845,802	2,346,961	598,413	1,570,912
APPROPRIATIONS					
Transfer to Shareholders' Account		845,802	2,346,961	598,413	1,570,912
Transfer to Catastrophe Reserve		-	-	-	-
Transfer to Other Reserves (to be specified)		-	-	-	-
TOTAL (C)		845,802	2,346,961	598,413	1,570,912

Note: See Notes appended at the end of Form NL-2-B-PL

<sup>\*\*</sup> please refer Regulation 1 Part V- Preparation of Financial Statement of IRDA (Accounting) Regulation 2002

#### FORM NL-2-B-PL

Name of the Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD.

#### Registration No. 106 dated 4.12.2000

#### PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2014

	Particulars	Schedule	QUARTER ENDED 31ST MARCH 2014	YEAR ENDED 31ST MARCH 2014	QUARTER ENDED 31ST MARCH 2013	YEAR ENDED 31ST MARCH 2013
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1	OPERATING PROFIT/(LOSS)			,	,	, ,
	(a) Fire Insurance		(5,447)	227,755	9,276	96,673
	(b) Marine Insurance		58,345	72,517	(49,711)	(37,136)
	(c ) Miscellaneous Insurance		845,802	2,346,961	598,413	1,570,912
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent – Gross		142,717	565,405	(105,249)	307,662
	(b) Profit on sale of investments		1,335	7,236	(2,523)	5,375
	Less: Loss on sale of investments		-	-	-	-
3	OTHER INCOME (To be specified)		16,285	34,156	19,544	28,521
	TOTAL (A)		1,059,037	3,254,030	469,749	1,972,007
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of investments		-	-	-	-
	(b) For doubtful debts		-	-	-	-
	(c) Others				-	-
	- For doubtful Advances		(21,169)	-		
5	OTHER EXPENSES					
	(a) Expenses other than those related to Insurance Business		2,565	7,497	6,527	9,074
	(b) Bad debts written off		21,169	21,169		-
	(c) Loss on Sale/Scraping of Fixed Assets		200	357	24	97
	TOTAL (B)		2,765	29,023	6,551	9,171

Profit Before Tax	1,056,272	3,225,007	463,198	1,962,836
Provision for Taxation	352,555	1,064,157	142,315	614,915
APPROPRIATIONS				
(a) Interim dividends paid during the year	-	-	-	-
(b) Proposed final dividend	-	•	-	-
(c) Dividend distribution tax	-	•	-	-
(d) Transfer to any Reserves or Other Accounts (to be specified)	-	-	-	-
Balance of profit/ loss brought forward from last				
year	-	1,433,260	-	85,339
Balance carried forward to Balance Sheet		3,594,110		1,433,260

Notes: to Form NL-1-B-RA and NL-2-B- PL

- (a) Premium income received from business concluded in and outside India shall be separately disclosed.
- (b) Reinsurance premiums whether on business ceded or accepted are to be brought into account gross (i.e. before deducting commissions) under the head reinsurance premiums.
- (c) Claims incurred shall comprise claims paid, specific claims settlement costs wherever applicable and change in the outstanding provision for claims at the year-end,.
- (d) Items of expenses and income in excess of one percent of the total premiums (less reinsurance) or Rs.5,00,000 whichever is higher, shall be shown as a separate line item.
- (e) Fees and expenses connected with claims shall be included in claims.
- (f) Under the sub-head "Others" shall be included items like foreign exchange gains or losses and other items.
- (g) Interest, dividends and rentals receivable in connection with an investment should be stated as gross amount, the amount of income tax deducted at source being included under 'advance taxes paid and taxes deducted at source"...
- (h) Income from rent shall include only the realised rent. It shall not include any notional rent.

# PERIODIC DISCLOSURES FORM NL-3-B-BS

IFFCO TOKIO GENERAL INSURANCE CO. LTD. Name of the Insurer:

Registration No. 106 dated 4.12.2000

#### BALANCE SHEET AS AT 31ST MARCH 2014

	Schedule	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000)	(Rs.'000
SOURCES OF FUNDS			
SHARE CAPITAL	NL-8-Share Capital Schedule	2,693,215	2,693,21
SHARE APPLICATION MONEY PENDING ALLOTMENT		-	-
RESERVES AND SURPLUS	NL-10-Reserves and Surplus Schedule	6,164,065	4,003,21
FAIR VALUE CHANGE ACCOUNT		-	160
BORROWINGS	NL-11-Borrowings Schedule	-	-
TOTAL		8,857,280	6,696,59
APPLICATION OF FUNDS			
INVESTMENTS	NL-12-Investment Schedule	21,935,572	19,584,366
LOANS	NL-13-Loans Schedule	-	-
FIXED ASSETS	NL-14-Fixed Assets Schedule	276,673	274,278
DEFERRED TAX ASSET		80,500	64,500
CURRENT ASSETS			
Cash and Bank Balances	NL-15-Cash and bank balance Schedule	14,599,437	12,144,502
Advances and Other Assets	NL-16-Advancxes and Other Assets Schedule	4,615,562	3,637,762
Sub-Total (A)		19,214,999	15,782,264

CURRENT LIABILITIES	NL-17-Current Liabilities Schedule	22,350,301	19,414,5
PROVISIONS	NL-18-Provisions Schedule	10,300,163	9,594,28
		,,,,,,,	-,,
DEFERRED TAX LIABILITY		-	
Sub-Total (B)		32,650,464	29,008,8
NET CURRENT ASSETS (C) = (A - B)		(13,435,465)	(13,226,55
	NL-19-Miscellaneous Expenditure Schedule	-	-
DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT		-	
TOTAL		8,857,280	6,696,59

#### CONTINGENT LIABILITIES

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013	
		(Rs.'000)	(Rs.'000)	
1	Partly paid-up investments	-	-	
2	Claims, other than against policies, not acknowledged as debts by the company	-	-	
3	Underwriting commitments outstanding (in respect of shares and securities)	-	-	
4	Guarantees given by or on behalf of the Company	-	-	
5	Statutory demands/ liabilities in dispute, not provided for	10,163	7,035	
6	Reinsurance obligations to the extent not provided for in accounts		-	
7	Others (to be specified)	-	-	
	TOTAL	10.163	7.035	

# PERIODIC DISCLOSURES FORM NL-4- PREMIUM SCHEDULE

#### PREMIUM EARNED [NET]

(Rs.'000)

Particulars	QUARTER ENDED 31ST MARCH 2014				YEAR ENDED 31ST MARCH 2014			
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
Premium from direct business written	502,375	260,480	7,294,946	8,057,801	2,134,274	1,174,105	26,000,850	29,309,229
Service Tax	-	-	-	-	-	-	-	
Adjustment for change in reserve for unexpired	20,076	(93,475)	1,098,114	1,024,715	221,804	4,378	1,435,349	1,661,531
risks								
Gross Earned Premium	482,299	353,955	6,196,832	7,033,086	1,912,470	1,169,727	24,565,501	27,647,698
Add: Premium on reinsurance accepted	106,172	10,828	(33,426)	83,574	365,574	28,449	215,713	609,736
Less : Premium on reinsurance ceded	516,824	225,910	2,018,786	2,761,520	2,129,840	816,275	6,735,905	9,682,020
Net Premium	71,647	138,873	4,144,620	4,355,140	148,204	381,901	18,045,309	18,575,414
Adjustment for change in reserve for unexpired	24,353	(20,311)	(471,516)	(467,473)	(224,082)	(47,257)	(684,285)	(955,624)
risks								
Premium Earned (Net)	47,294	159,183	4,616,136	4,822,613	372,286	429,158	18,729,594	19,531,038

Note: Reinsurance premiums whether on business ceded or accepted are to be brought into account, before deducting commission, under the head of reinsurance premiums.

Particulars	QUARTER ENDED 31ST MARCH 2013			YEAR ENDED 31ST MARCH 2013				
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
Premium from direct business written	291,092	241,202	6,391,845	6,924,140	1,731,715	1,017,464	22,901,129	25,650,308
Service Tax	-	-	•	-	-	-	-	-
Adjustment for change in reserve for unexpired risks	(150,252)	(87,964)	977,669	739,453	47,287	(20,947)	2,770,682	2,797,022
Gross Earned Premium	441,344	329,166	5,414,176	6,184,686	1,684,428	1,038,411	20,130,447	22,853,286
Add: Premium on reinsurance accepted	167,039	880	(8,423)	159,496	485,875	24,486	333,376	843,737
Less : Premium on reinsurance ceded	299,139	191,012	1,546,582	2,036,733	1,657,834	656,472	5,587,646	7,901,952
Net Premium	309,244	139,034	3,859,171	4,307,449	512,469	406,425	14,876,177	15,795,071
Adjustment for change in reserve for unexpired risks	193,496	4,714	(453,742)	(255,532)	(4,464)	22,517	(463,817)	(445,764)
Premium Earned (Net)	115,748	134,320	4,312,913	4,562,981	516,933	383,908	15,339,994	16,240,835

#### PERIODIC DISCLOSURES FORM NL-5 - CLAIMS SCHEDULE

#### **CLAIMS INCURRED [NET]**

(Rs.'000)

Particulars	Q	UARTER ENDED	31ST MARCH 2014			YEAR ENDED 3	31ST MARCH 2014	
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
Claims paid								
Direct claims	301,453	223,660	4,507,556	5,032,669	1,415,184	807,901	13,680,461	15,903,546
Add Claims Outstanding at the end of the period	62,250	(27,156)	187,449	222,543	457,735	502,770	12,394,773	13,355,278
Less Claims Outstanding at the beginning of the year	-	-	-	-	408,703	474,314	7,948,972	8,831,989
	363,703	196,504	4,695,005	5,255,212	1,464,216	836,357	18,126,262	20,426,835
Add :Re-insurance accepted to direct claims	4,082	2,620	132,101	138,803	16,321	20,340	392,803	429,464
Less :Re-insurance Ceded to claims paid	253,537	65,938	1,473,003	1,792,478	1,202,502	455,379	4,381,083	6,038,964
Total Claims Incurred	114,248	133,186	3,354,103	3,601,537	278,035	401,318	14,137,982	14,817,335

Particulars	Q	UARTER ENDED	31ST MARCH 2013			YEAR ENDED 3	1ST MARCH 2013		
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total	
Claims paid									
Direct claims	324,473	251,226	3,784,695	4,360,394	1,630,580	788,345	10,554,733	12,973,658	
Add Claims Outstanding at the end of the period	30,039	31,772	308,957	370,768	408,703	474,314	7,948,972	8,831,989	
Less Claims Outstanding at the beginning of the year	-	-	-	-	442,108	455,591	13,528,091	14,425,790	
	354,512	282,998	4,093,652	4,731,162	1,597,175	807,068	4,975,614	7,379,857	
Add :Re-insurance accepted to direct claims	275	-	376,120	376,395	110,533	-	10,139,157	10,249,690	
Less :Re-insurance Ceded to claims paid	287,874	81,798	1,244,255	1,613,927	1,268,559	368,939	3,537,572	5,175,070	
Total Claims Incurred	66,913	201,200	3,225,517	3,493,631	439,149	438,129	11,577,199	12,454,477	

#### Notes:

- Incurred But Not Reported (IBNR), Incurred but not enough reported [IBNER] claims should be included in the amount for outstanding claims. Claims includes specific claims settlement cost but not expenses of management
- The surveyor fees, legal and other expenses shall also form part of claims cost.
- Claims cost should be adjusted for estimated salvage value if there is a sufficient certainty of its realisation.

# PERIODIC DISCLOSURES FORM NL-6-COMMISSION SCHEDULE

COMMISSION (Rs.'000)

							,	113.000)	
Particulars		QUARTER ENDED	31ST MARCH 2014			YEAR ENDED 31	EAR ENDED 31ST MARCH 2014		
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total	
Commission paid									
Direct	9,518	12,251	245,856	267,625	61,203	57,755	1,044,523	1,163,481	
Add: Re-insurance Accepted	13,754	2,178	2,098	18,030	25,836	3,672	4,694	34,202	
Less: Commission on Re-insurance Ceded	89,562	35,035	382,063	506,660	244,714	117,487	1,157,818	1,520,019	
Net Commission	(66,290)	(20,606)	(134,109)	(221,005)	(157,675)	(56,060)	(108,601)	(322,336)	
Break-up of the expenses (Gross) incurred to	procure business to be	furnished as per d	letails indicated belov	w:					
Agents	3,166	5,740	116,863	125,769	30,211	23,699	522,102	576,012	
Brokers	5,350	6,219	96,495	108,064	24,546	32,731	429,366	486,643	
Corporate Agency	1,002	292	32,498	33,792	6,446	1,325	93,055	100,826	
Others	-	-	-	-	-	-	-	-	
TOTAL (B)	9,518	12,251	245,856	267,625	61,203	57,755	1,044,523	1,163,481	

Particulars		QUARTER ENDED	31ST MARCH 2013			YEAR ENDED 31	ST MARCH 2013	
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
Commission paid								
Direct	12,444	13,466	272,941	298,851	62,209	61,348	1,028,042	1,151,599
Add: Re-insurance Accepted	16,902	9	5,457	22,368	29,650	2,489	12,236	44,375
Less: Commission on Re-insurance Ceded	14,440	23,618	228,351	266,409	181,369	88,000	973,431	1,242,800
Net Commission	14,906	(10,142)	50,046	54,810	(89,510)	(24,163)	66,847	(46,826)
Break-up of the expenses (Gross) incurred to	procure business to	be furnished as per o	details indicated belo	ow:				
Agents	5,778	5,220	157,431	168,429	32,284	26,928	577,865	637,077
Brokers	4,112	7,991	92,662	104,765	20,689	33,150	368,302	422,141
Corporate Agency	2,554	255	22,848	25,657	9,236	1,270	81,875	92,381
Others	-	-	ı	•	•	-	-	-
TOTAL (B)	12,444	13,466	272,941	298,851	62,209	61,348	1,028,042	1,151,599

Note: The profit/ commission, if any, are to be combined with the Re-insurance accepted or Re-insurance ceded figures.

# PERIODIC DISCLOSURES FORM NL-7-OPERATING EXPENSES SCHEDULE

#### **OPERATING EXPENSES RELATED TO INSURANCE BUSINESS**

(Rs.'000)

Particulars	QU	ARTER ENDED	31ST MARCH 2014			YEAR ENDE	D 31ST MARCH 2014	•
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
1 Employees' remuneration & welfare benefits	3,426	1,263		204,084	16,214	16,927	853,651	886,792
2 Travel, conveyance and vehicle running expenses	3,961	3,914	210,323	218,198	5,176	5,403	272,506	283,085
3 Training expenses	18	(4)	1,158	1,172	146	153	7,711	8,010
4 Rents, rates & taxes	1,234	552	71,023	72,809	5,304	5,537	279,251	290,092
5 Repairs	561	392	31,140	32,093	1,631	1,703	85,886	89,220
6 Printing & stationery	308	199	17,236	17,743	983	1,026	51,763	53,772
7 Communication	294	148	16,741	17,183	1,170	1,221	61,573	63,964
8 Legal & professional charges	7,984	6,317	436,939	451,240	19,135	19,976	1,007,434	1,046,545
9 Auditors' fees, expenses etc								
(a) as auditor	22	14	1,089	1,125	57	57	2,886	3,000
(b) as adviser or in any other capacity, in respect of	-	-	-	-	-	-	-	-
(i) Taxation matters	6	5	289	300	6	5	289	300
(ii) Insurance matters	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-
(c) in any other capacity	-	-	-	-	-	-	-	-
10 Advertisement and publicity	1,140	1,046	61,246	63,432	1,940	2,026	102,179	106,145
11 Marketing and Support Services	909	(4,333)	91,313	87,889	30,109	31,434	1,585,247	1,646,790
12 Interest & Bank Charges	229	97	13,244	13,570	1,016	1,061	53,509	55,586
13 <u>Others :</u>								
Policy Stamps	16	-	1,269	1,285	33	-	2,511	2,544
Information & Technology Expenses	1,618	1,351	87,925	90,894	3,484	3,637	183,410	190,531
Electricity & Water Charges	242	145	13,657	14,044	844	882	44,443	46,169
Courtesies & Entertainment	152	101	8,497	8,750	478	500	25,182	26,160
Others	(203)	(449)	(8,730)	(9,382)	1,110	1,159	58,433	60,702
14 Depreciation	543	347	30,509	31,399	1,769	1,849	93,227	96,845
15 Service Tax Expenses	(995)	(1,432)	(49,192)	(51,619)	1,172	1,223	61,694	64,089
TOTAL	21,465	9,673	1,235,071	1,266,209	91,777	95,779	4,832,785	5,020,341

#### **OPERATING EXPENSES RELATED TO INSURANCE BUSINESS**

Particulars	QU	ARTER ENDED	31ST MARCH 2013		YEAR ENDED 31ST MARCH 2013			
	Fire	Marine	Miscellaneous	Total	Fire	Marine	Miscellaneous	Total
1 Employees' remuneration & welfare benefits	4,947	994	148,720	154,661	21,498	14,805	677,760	714,06
2 Travel, conveyance and vehicle running expenses	5,987	3,859	187,972	197,818	7,804	5,375	246,040	259,21
3 Training expenses	53	17	1,622	1,693	181	124	5,702	6,00
4 Rents, rates & taxes	1,625	273	48,691	50,589	7,432	5,118	234,293	246,84
5 Repairs	1,093	557	33,864	35,514	2,435	1,677	76,767	80,87
6 Printing & stationery	602	263	18,523	19,388	1,640	1,129	51,697	54,46
7 Communication	650	289	20,036	20,975	1,746	1,203	55,057	58,00
8 Legal & professional charges	13,242	7,260	411,896	432,399	25,998	17,904	819,617	863,51
9 Auditors' fees, expenses etc								
(a) as auditor	20	6	600	625	75	52	2,373	2,50
(b) as adviser or in any other capacity, in respect of	-	-	-	-	-	-	-	-
(i) Taxation matters	9	6	285	300	9	6	285	30
(ii) Insurance matters	=	-	-	-	-	-	-	
(iii) Management services; and	-	-	-	-	-	-	-	
(c) in any other capacity	=	-	-	-	-	-	-	
10 Advertisement and publicity	999	188	29,991	31,178	4,428	3,050	139,608	147,08
11 Marketing and Support Services	5,562	(1,838)	158,319	162,043	44,445	30,607	1,401,169	1,476,22
12 Interest & Bank Charges	1,213	767	38,028	40,007	1,679	1,156	52,928	55,76
13 Others :								
Policy Stamps	15	-	1,266	1,281	30	-	2,477	2,50
Information & Technology Expenses	1,572	676	48,303	50,551	4,351	2,995	137,139	144,48
Electricity & Water Charges	385	137	11,735	12,257	1,258	866	39,653	41,77
Courtesies & Entertainment	328	163	10,142	10,633	759	523	23,928	25,2°
Others	830	(135)	24,052	24,747	5,683	3,914	179,169	188,76
14 Depreciation	792	291	24,220	25,303	2,540	1,749	80,085	84,37
TOTAL	39.924	13.774	1,218,264	1,271,962	133,991	92,253	4,225,747	4,451,9

# FORM NL-8-SHARE CAPITAL SCHEDULE

Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
	(Rs.'000).	(Rs.'000)
1 Authorised Capital		
Equity Shares of Rs. 10 each	4,000,000	4,000,000
2 Issued Capital		
Equity Shares of Rs. 10each	2,693,215	2,693,215
3 Subscribed Capital		
Equity Shares of Rs. 10each	2,693,215	2,693,215
4 Called-up Capital		
Equity Shares of Rseach	2,693,215	2,693,215
Less : Calls unpaid	-	-
Add : Equity Shares forfeited (Amount originally paid up)	-	-
Less : Par Value of Equity Shares bought back	-	-
Less : Preliminary Expenses	-	-
Expenses including commission or brokerage on	-	-
Underwriting or subscription of shares	-	-
TOTAL	2,693,215	2,693,215

### FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE

### **PATTERN OF SHAREHOLDING**

[As certified by the Management]

Shareholder	AS AT 31ST MA	RCH 2014	AS AT 31ST MARCH 2013		
	Number of Shares	% of Holding	Number of Shares	% of Holding	
Promoters					
· Indian	199,297,910	74	199,297,910	74	
· Foreign	70,023,590	26	70,023,590	26	
Others	-	-	-	-	
TOTAL	269,321,500	100	269,321,500	100	

#### **PERIODIC DISCLOSURES** FORM NL-10-RESERVE AND SURPLUS SCHEDULE **AS AT 31ST MARCH 2013 Particulars** AS AT 31ST MARCH 2014 (Rs.'000) (Rs.'000). 1 Capital Reserve 2 Capital Redemption Reserve 3 Share Premium 2,568,789 2,568,789 4 General Reserves Less: Debit balance in Profit and Loss Account Less: Amount utilized for Buy-back 5 Catastrophe Reserve 1,166 1,166 6 Other Reserves (to be specified) 7 Balance of Profit in Profit & Loss 3,594,110 1,433,260 Account **TOTAL** 6,164,065 4,003,215

### FORM NL-11-BORROWINGS SCHEDULE

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000).	(Rs.'000).
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others (to be specified)	-	-
	TOTAL	-	-

### Notes:

- a) The extent to which the borrowings are secured shall be separately disclosed stating the nature of the security under each sub-head.
- b) Amounts due within 12 months from the date of Balance Sheet should be shown separately

# PERIODIC DISCLOSURES FORM NL-12-INVESTMENT SCHEDULE

Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
	(Rs.'000).	(Rs.'000).
LONG TERM INVESTMENTS		
1 Government securities and Government guaranteed bonds including Treasury Bills	11,410,644	10,553,315
2 Other Approved Securities	_	
3 Other Investments		
( a) Shares	_	_
(aa) Equity	_	_
(bb) Preference	_	
(b) Mutual Funds	-	-
(c) Derivative Instruments	-	-
(d) Debentures/ Bonds (Housing)	3,563,952	3,163,955
(e) Other Securities (Non convertible Debentures)	900,000	800,000
(f) Subsidiaries	5,000	5,000
(g) Investment Properties-Real Estate	-	-
4 Investments in Infrastructure and Social Sector	5,231,931	3,932,610
5 Other than Approved Investments	-	-
SHORT TERM INVESTMENTS		
1 Government securities and Government guaranteed bonds including	101,662	-
Treasury Bills		
2 Other Approved Securities	-	-
3 Other Investments		
( a) Shares		
(aa) Equity	-	-
(bb) Preference	-	-
( b) Mutual Funds	-	300,166
(c) Derivative Instruments	-	-
(d) Debentures/ Bonds (Housing)	300,000	100,000
(e) Other Securities (Non convertible Debentures)	100,000	114,310
(f) Subsidiaries	-	-
(g) Investment Properties-Real Estate	•	-
4 Investments in Infrastructure and Social Sector	322,383	615,012
5 Other than Approved Investments	•	-
TOTAL	21,935,572	19,584,368

#### Notes:

- (a) Investments in subsidiary/holding companies, joint ventures and associates shall be separately disclosed, at cost.
- (i) Holding company and subsidiary shall be construed as defined in the Companies Act, 1956:
- (ii) Joint Venture is a contractual arrangement whereby two or more parties undertake an economic activity, which is subject to joint control.
- (i) Joint control is the contractually agreed sharing of power to govern the financial and operating policies of an economic activity to obtain benefits from it.
- (ii) Associate is an enterprise in which the company has significant influence and which is neither a subsidiary nor a joint venture of the company.
- (iii) Significant influence (for the purpose of this schedule) means participation in the financial and operating policy decisions of a company, but not control of those policies. Significant influence may be exercised in several ways, for example, by representation on the board of directors, participation in the policymaking process, material inter-company transactions, interchange of managerial personnel or dependence on technical information. Significant influence may be gained by share ownership, statute or agreement. As regards share ownership, if an investor holds, directly or indirectly through subsidiaries, 20 percent or more of the voting power of the investee, it is presumed that the investor does have significant influence, unless it can be clearly demonstrated that this is not the case. Conversely, if the investor holds, directly or indirectly through subsidiaries, less than 20 percent of the voting power of the investee, it is presumed that the investor does not have significant influence, unless such influence is clearly demonstrated.

A substantial or majority ownership by another investor does not necessarily preclude an investor from having significant influence.

- (b) Aggregate amount of company's investments other than listed equity securities and derivative instruments and also the market value thereof shall be disclosed.
- (c) Investments made out of Catastrophe reserve should be shown separately.
- (d) Debt securities will be considered as "held to maturity" securities and will be measured at historical cost subject to amortisation.
- (e) Investment Property means a property [land or building or part of a building or both] held to earn rental income or for capital appreciation or for both, rather than for use in services or for administrative purposes.
- (f) Investments maturing within twelve months from balance sheet date and investments made with the specific intention to dispose of within twelve months from balance sheet date shall be classified as short-term investments

	PERIODIC DISCLOSURES FORM NL-13-LOANS SCHEDULE	
Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
	(Rs.'000).	(Rs.'00
1 SECURITY-WISE CLASSIFICATION		,
Secured		
(a) On mortgage of property	-	
(aa) In India	-	
(bb) Outside India	-	
(b) On Shares, Bonds, Govt. Securities	-	
(c) Others (to be specified)	-	
Unsecured	-	
TOTAL	-	
2 BORROWER-WISE CLASSIFICATION	-	
(a) Central and State Governments	-	
(b) Banks and Financial Institutions	-	
(c) Subsidiaries	-	
(d) Industrial Undertakings	-	
(e) Others (to be specified)	-	
TOTAL	-	
3 PERFORMANCE-WISE CLASSIFICATION	-	
(a) Loans classified as standard	-	
(aa) In India	-	
(bb) Outside India	-	
(b) Non-performing loans less provisions	-	
(aa) In India	-	
(bb) Outside India	-	
TOTAL	-	
4 MATURITY-WISE CLASSIFICATION	-	
(a) Short Term	-	
(b) Long Term	-	
TOTAL	-	

#### Notes:

- (a) Short-term loans shall include those, which are repayable within 12 months from the date of balance sheet. Long term loans shall be the loans other than short-term loans.
- (b) Provisions against non-performing loans shall be shown separately.
- (c) The nature of the security in case of all long term secured loans shall be specified in each case. Secured loans for the purposes of this schedule, means loans secured wholly or partly against an asset of the company.
- (d) Loans considered doubtful and the amount of provision created against such loans shall be disclosed.

# PERIODIC DISCLOSURES FORM NL-14-FIXED ASSETS SCHEDULE

#### FIXED ASSETS

(Rs.'000)

Particulars		Cos	t/ Gross Block			Dep	reciation		Net	Block
	As at 1st April, 2013	Additions during the Year	Sales/ Adjustments during the Year	As at 31st March, 2014	Upto 31st March 2013	For The Year	On sales / adjustments	Upto 31st March, 2014	As at 31st March, 2014	As at 31st March, 2013
Goodwill	-	-	-	-	-	-	-	-	-	-
Computer Software	171,949	30,865	-	202,814	124,986	29,658	-	154,644	48,170	46,963
Land-Freehold	37,849	-	-	37,849	-	-	-	-	37,849	37,849
Leasehold Property	-	-	-	-	-	-	-	-	-	-
Buildings	12,251	-	-	12,251	603	200	-	803	11,448	11,647
Furniture & Fittings	248,402	20,171	5,394	263,179	188,693	19,357	5,029	203,021	60,158	59,709
Information Technology Equipment	442,385	43,929	26,009	460,305	388,520	43,119	26,003	405,637	54,669	53,865
Vehicles	7,185	-	1,866	5,319	2,301	668	1,539	1,430	3,889	4,884
Office Equipment	72,041	8,462	711	79,793	20,985	3,843	293	24,536	55,257	51,057
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	992,062	103,427	33,980	1,061,510	726,088	96,845	32,864	790,071	271,440	265,974
Capital Work in Progress	8,304	5,233	8,304	5,233	-	-	-	-	5,233	8,304
Grand Total	1,000,366	108,660	42,284	1,066,743	726,088	96,845	32,864	790,071	276,673	274,278
PREVIOUS YEAR	911,554	102,839	14,027	1,000,366	641,782	84,374	68	726,088	274,278	

#### Note:

Assets included in land, property and building above exclude Investment Properties as defined in note (e) to Form NL-12-Investment Schedule.

### FORM NL-15-CASH AND BANK BALANCE SCHEDULE

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000)	(Rs.'000)
1	Cash (including cheques, drafts and stamps)	13,935	12,285
2	Bank Balances		
	(a) Deposit Accounts		
	(aa) Short-term (due within 12 months)	11,615,000	7,710,000
	(bb) Others	2,210,000	3,880,000
	(b) Current Accounts	760,502	542,217
	(c) Others (to be specified)	-	-
3	Money at Call and Short Notice		
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others (to be specified)	-	-
	TOTAL	14,599,437	12,144,502
	Balances with non-scheduled banks included in 2 and 3 above	-	-

Note: Bank balance may include remittances in transit. If so, the nature and amount should be separately stated.

	PERIODIC DI	SCLOSURES	PERIODIC DISCLOSURES										
	FORM NL-16-ADVANCES ANI												
	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013										
		(Rs.'000).	(Rs.'000).										
	ADVANCES												
	Reserve deposits with ceding companies	-	-										
	Application money for investments	-	<u>-</u>										
	Prepayments	350,648	155,775										
	Advances to Directors/Officers	-	-										
	Advance tax paid and taxes deducted at source (Net of provision for taxation)	9,293	113,331										
6	MAT Credit Entitlement	-	68,900										
7	Deposit towards Rent	52,274	46,978										
8	Service Tax Recoverable	52,433	-										
9	Others	40,565	172,592										
	TOTAL (A)	505,213	557,576										
	OTHER ASSETS												
1	Income accrued on investments	1,860,538	1,347,452										
2	Outstanding Premiums	983,607	574,528										
3	Agents' Balances	-	-										
	Foreign Agencies Balances	-	-										
5	Due from other entities carrying on insurance business	1,266,204	1,158,206										
6	Due from subsidiaries/ holding	-	-										
7	Deposit with Reserve Bank of India	-	-										
	[Pursuant to section 7 of Insurance Act, 1938]												
8	Others (to be specified)	-	-										
	TOTAL (B)	4,110,349	3,080,186										
	TOTAL (A+B)	4,615,562	3,637,762										

#### Notes:

- (a) The items under the above heads shall not be shown net of provisions for doubtful amounts. The amount of provision against each head should be shown separately.
- (b) The term 'officer' should conform to the definition of that term as given under the Companies Act, 1956.
- (c) Sundry Debtors will be shown under item 9(others)

#### FORM NL-17-CURRENT LIABILITIES SCHEDULE

#### **CURRENT LIABILITIES**

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000).	(Rs.'000).
1	Agents' Balances	128,541	106,918
	Balances due to other insurance companies	1,598,123	1,930,065
	Deposits held on re-insurance ceded	1,330,123	-
	Premiums received in advance	219,896	161,940
	Unallocated Premium	-	-
6	Sundry creditors	401,050	519,666
7	Due to subsidiaries/ holding company	63,675	42,168
8	Claims Outstanding *	19,462,688	16,224,464
9	Due to Officers/ Directors	1	1
10	Deposit Premium	163,314	168,855
11	Service Tax Payable	-	2,558
12	Employee Benefits	115,547	65,583
13	Policy Holder Dues	197,467	192,341
	TOTAL	22,350,301	19,414,558

<sup>\*</sup> Claims Outstanding Includes Rs 6,107,410 thousand (Previous Year Rs 7,392,475 thousands) on account of settlement received from the IMTPIP towards the company's share of claim liability determined by the pool upto the date of dismantling (Net of claims paid upto reporting period)

## FORM NL-18-PROVISIONS SCHEDULE

### **PROVISIONS**

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000).	(Rs.'000).
1	Reserve for Unexpired Risk	10,300,163	9,594,256
2	For taxation (less advance tax paid and taxes	-	ı
	deducted at source)		
3	For proposed dividends	-	-
4	For dividend distribution tax	-	-
5	Others (to be specified)	-	-
6	Reserve for Premium Deficiency	-	-
	TOTAL	10,300,163	9,594,256

# PERIODIC DISCLOSURES FORM NL-19 MISC EXPENDITURE SCHEDULE

#### **MISCELLANEOUS EXPENDITURE**

(To the extent not written off or adjusted)

	Particulars	AS AT 31ST MARCH 2014	AS AT 31ST MARCH 2013
		(Rs.'000).	(Rs.'000).
1	Discount Allowed in issue of shares/debentures	1	-
2	Others (to be specified)	1	1
	TOTAL	-	-

Notes:

- (a) No item shall be included under the head "Miscellaneous Expenditure" and carried forward unless:
  - 1. some benefit from the expenditure can reasonably be expected to be received in future, and
  - 2. the amount of such benefit is reasonably determinable.
- (b) The amount to be carried forward in respect of any item included under the head "Miscellaneous Expenditure" shall not exceed the expected future revenue/other benefits related to the expenditure.

# PERIODIC DISCLOSURES RECEIPT AND PAYMENTS SCHEDULE

#### FORM :NL-20

#### FORM NL-20-RECEIPT AND PAYMENTS SCHEDULE

(Rs in '000's)

	(Rs in							
Particulars	As At 31st March 2014	As At 31st March 2013						
Cash Flows from the operating activities:								
Premium received from policyholders, including advance receipts	33,202,419	28,486,808						
Other receipts	34,156	28,521						
Receipt from the re-insurers, net of commissions and claims	(4,521,124)	(922,395)						
Payments to co-insurers, net of claims recovery	(618,617)	(40,553)						
Payments of claims	(16,717,674)	(13,713,449)						
Payments of commission and brokerage	(1,307,024)	(1,211,650)						
Payments of other operating expenses	(5,525,932)	(4,568,334)						
Preliminary and pre-operative expenses	-	-						
Deposits, advances and staff loans	127,069	(83,816)						
Income taxes paid (Net)	(907,219)	(260,322)						
Service tax paid	(1,523,739)	(1,741,519)						
Other payments	-	<del>-</del>						
Cash flows before extraordinary items	2,242,315	5,973,291						
Cash flow from extraordinary operations	-	-						
Net cash flow from operating activities	2,242,315	5,973,291						
•								
Cash flows from investing activities:								
Purchase of fixed assets	(99,743)	(88,998)						
Proceeds from sale of fixed assets	758	39						
Purchases of investments	(40,813,411)	(43,720,931)						
Loans disbursed	-	-						
Sales of investments	38,678,765	38,930,082						
Repayments received	-	-						
Rents/Interests/ Dividends received	2,453,748	2,075,475						
Investments in money market instruments and in liquid mutual funds (Net)*	-	-						
Expenses related to investments	(7,497)	(9,074)						
Net cash flow from investing activities	212,620	(2,813,407)						
Cash flows from financing activities:								
Proceeds from issuance of share capital	_	_						
Proceeds from borrowing	_	-						
Repayments of borrowing	_	<del>_</del>						
Interest/dividends paid		<del>_</del>						
Net cash flow from financing activities	-							
A COURT HOW IT OHI IHIGHERING ACTIVITIES	-	<del>-</del>						
Effect of foreign exchange rates on cash and cash equivalents, net	-	-						
Net increase in cash and cash equivalents:	2,454,935	3,159,884						
Cash and cash equivalents at the beginning of the year	12,144,502	8,984,618						
Cash and cash equivalents at the end of the year	14,599,437	12,144,502						

NL-21-Liab IRDA Periodic Disclosures

#### PERIODIC DISCLOSURES

#### FORM NL-21 Statement of Liabilities

Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD.	Date:	31st March 2014
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#### (Rs in Lakhs)

		Statement of Lia								
			As At 31st March 2013							
SI.No.	Particular	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	
1	Fire	3,563.11	3,792.66	784.69	8,140.46	3,585.88	2,651.49	1,435.54	7,672.91	
2	Marine									
а	Marine Cargo	2,448.94	2,872.40	1,153.42	6,474.75	2,710.05	2,925.84	1,107.80	6,743.69	
b	Marine Hull	177.24	686.58	315.31	1,179.13	344.92	361.68	347.82	1,054.43	
3	Miscellaneous									
а	Motor	79,318.02	68,564.59	98,580.56	246,463.16	77,791.08	64,762.60	74,610.03	217,163.71	
b	Engineering	853.59	2,868.13	511.82	4,233.54	996.61	2,051.16	678.38	3,726.16	
С	Aviation	16.12	507.34	-	523.47	67.68	783.44	-	851.12	
d	Liabilities	696.34	628.16	551.69	1,876.19	409.22	590.75	508.75	1,508.72	
е	Others	7,286.85	5,660.94	2,524.57	15,472.36	6,236.81	4,353.22	2,215.15	12,805.19	
4	Health Insurance	8,641.41	2,940.08	1,683.96	13,265.45	3,800.30	1,447.95	1,413.03	6,661.28	
5	Total Liabilities	103,001.63	88,520.87	106,106.01	297,628.51	95,942.55	79,928.13	82,316.52	258,187.20	

#### FORM NL-22

#### PERIODIC DISCLOSURES

Geographical Distribution of Business

Insurer: IFFCO Tokio General Insurance Company Ltd

Date: Apr'13 to Mar'14

GROSS DIRECT PREMIUM UNDERWRITTEN FOR THE QUARTER:

(Rs in Lakhs)		(Excluding p		DERWINIT		40/1																				
(KS III Lakiis)		ire		e (Cargo)	Mari	ne (Hull)	Engin	neering	Motor O	vn Damage	Motor Th	nird Party	Liability i	nsurance	Persona	al Accident	Medical Ir	surance	Overseas	medical	Crop	Insurance	All Other M	iscellaneous	Gra	and Total
STATES		Upto the qtr				Upto the	For the qtr	Unto the	For the qtr			Upto the qtr		Upto the		Upto the	For the qtr		For the	Upto the				Upto the qtr		Upto the qtr
Andhra Pradesh	48.76	550.86	1.86	13.62	1.61	4.36	404.09	983.14	1,460.49	5,024.51	889.78	3,343.61	11.09	103.60	13.25	52.35	196.58	728.09	1.56	6.72	-		395.01	874.53	3,424.08	11,685.37
Arunachal Pradesh	-	-	-	-	-	-	-	-			-	-	-	-	-	-	-		-	-	-		-		-	-
Assam	2.51	2.28	-		-	-		-		-		-			-				-						2.51	2.28
Bihar	(133.94)	(101.05)			-		0.09	1.04	137.88	504.28	67.98	236.18			0.05	0.44	0.30	2.08	(0.05)	0.07	3,390.54	10,277.51	2,307.55	2,310.45	5,770.42	13,230.99
Chhattisgarh	10.94	18.59	0.08	0.55	-	-	0.40	48.46	526.05	1,914.66	319.41	1,038.75		0.11	15.85	41.36	6.73	25.65	0.12	0.24		120.52	11.52	69.38	891.10	3,278.29
Goa	18.17	58.05	1.00	5.04	42.26	172.31	7.08	13.18	291.04	1,128.00	220.54	837.78	0.70	2.99	1.39	14.36	12.82	33.09	0.59	1.42			10.22	41.25	605.81	2,307.46
Gujarat	951.37	1,916.97	119.76	576.47	0.74	3.32	59.26	229.56	2,687.82	9,717.94	3,336.78	10,799.49	16.62	110.02	115.35	371.08	453.39	1,586.79	4.24	22.83	-	-	404.40	1,469.16	8,149.73	26,803.63
Haryana	302.39	1,585.11	468.51	2,244.64	-	-	96.42	1,691.79	1,231.46	3,414.23	482.19	2,247.68	17.22	171.54	258.81	1,072.70	219.67	1,040.08	2.89	11.24			453.03	1,173.74	3,532.59	14,652.74
Himachal Pradesh	10.86	15.01	-		-	-	-			1	-	-			-					-			-		10.86	15.01
Jammu & Kashmir	0.03	(2.23)	-		-	-			310.46	678.84	109.68	315.15			0.23	1.27	1.00	3.62		-			0.22	0.88	421.62	997.54
Jharkhand	1.29	0.54	-	-	-	-	-			-	-	-		-	-				-	-	-	-	-		1.29	0.54
Karnataka	163.34	910.75	79.47	173.78	-	-	75.94	234.57	1,989.01	7,713.49	1,318.83	5,139.96	163.76	366.71	34.65	120.02	226.68	2,026.90	1.68	4.52	5.68	18.46	96.53	362.47	4,155.56	17,071.63
Kerala	68.80	238.82	0.93	2.87	-	-	0.27	4.72	924.98	3,637.53	202.66	868.02	0.43	1.72	3.65	15.25	29.06	86.53	0.08	0.51	-	-	88.40	295.00	1,319.25	5,150.97
Madhya Pradesh	23.40	133.99	46.22	178.09	-	-	17.86	105.10	1,095.35	4,977.98	923.65	3,598.69	0.52	4.43	2.68	44.23	624.18	1,384.96	3.20	5.89	213.10	217.73	164.83	393.85	3,114.98	11,044.95
Maharasthra	1,891.43	7,033.84	382.36	1,586.68	135.70	1,083.02	329.52	1,451.05	3,752.64	13,743.07	3,225.99	11,402.35	200.97	1,596.10	87.43	494.27	1,501.77	5,057.86	78.47	115.11	0.29	60.32	2,395.08	7,787.14	13,981.64	51,410.83
Manipur	-		-		-	-						-			-					-					-	-
Meghalaya	0.02	0.02	-	-	-	-	-			-	-	-		-	-				-	-	-	-	-		0.02	0.02
Mizoram			-	-	-	-	-			-	-	-		-	-				-	-	-	-	-		-	
Nagaland	-		-	-	-		-					-		-	-		-			-	-					-
Orissa	40.75	156.98	7.38	29.72	0.22	0.67	30.76	108.64	915.17	3,493.57	725.10	2,572.26	19.46	21.72	1.29	12.29	3,401.95	8,913.22	0.30	0.90		222.33	21.65	84.99	5,164.03	15,617.28
Punjab	15.80	68.69	2.85	8.80	-	-	0.59	10.09	1,871.70	6,075.99	1,201.75	4,351.05	0.15	2.15	9.41	69.73	33.85	107.06	1.82	9.71	-	-	31.00	285.47	3,168.92	10,988.73
Rajasthan	64.95	231.91	2.75	9.18	-	-	15.25	41.35	1,261.26	4,480.19	1,246.43	4,234.02	4.21	14.99	10.56	25.29	23.80	83.60	0.33	1.70	-	7,921.45	64.50	300.49	2,694.04	17,344.17
Sikkim	-		-	-	-		-					-		-	-				-	-	-		-			-
Tamil Nadu	106.72	813.80	148.40	1,027.83	-	0.91	25.64	117.01	2,291.57	9,585.38	1,587.36	6,243.15	40.16	115.70	17.54	129.80	102.00	828.88	2.05	11.07	0.40	4.80	137.24	558.76	4,459.08	19,437.10
Tripura			-		-	-				-		-			-				-	-	-	-				
Uttar Pradesh	1,186.18	1,375.98	49.08	221.44	-	-	12.10	101.25	2,239.50	8,467.81	1,136.31	4,547.91	5.72	14.75	3.77	23.42	67.76	208.45	1.66	10.02	(23.71)	472.98	27.31	142.42	4,705.67	15,586.45
Uttrakhand	45.56	177.92	2.06	8.10	0.21	0.21	1.12	3.48	252.54	1,004.88	175.09	702.71	0.21	0.78	34.79	73.01	41.92	95.36	0.05	0.13	9.67	173.48	39.42	144.76	602.64	2,384.80
West Bengal	132.88	496.51	10.50	57.83	-		57.97	255.59	928.69	3,680.53	492.40	1,818.76	12.70	54.34	7.90	77.56	300.54	470.27	0.82	5.11	0.07	1.28	35.56	158.24	1,980.01	7,076.02
Andaman & Nicobar Is.	-		-	-	-		-					-		-	-				-	-	-		-			-
Chandigarh	0.86	101.20	4.33	31.61	-		4.09	22.91	1,087.28	3,584.69	566.76	2,012.10	1.97	4.00	9.32	37.01	22.33	71.63	0.49	1.73	2.66	640.25	33.34	101.04	1,733.44	6,608.16
Dadra & Nagra Haveli	0.14	1.34	-		-	-				-		-			-				-	-	-	-			0.14	1.34
Daman & Diu	4.25	5.56	-	-	-	-	-	-			-	-	-	-	-	-	-		-	-	-		-		4.25	5.56
Delhi	58.25	5,540.86	1,096.54	4,282.59	-	17.51	1,469.24	3,923.80	2,762.65	11,426.90	1,396.68	5,608.66	208.18	594.47	102.21	399.59	2,775.43	5,415.40	32.23	157.11	-		774.88	3,013.42	10,676.29	40,380.30
Lakshadweep	-		-	-	-	-	-	-			-	-	-	-	-	-	-		-	-	-		-		-	-
Puducherry	2.58	4.98	-	-	-	-	-					-		-	-				-	-	-		-		2.58	4.98
Total	5,018.30	21,337.29	2,424.05	10,458.84	180.74	1,282.30	2,607.68	9,346.74	28,017.55	104,254.47	19,625.39	71,918.29	704.06	3,180.10	730.14	3,075.03	10,041.76	28,169.50	132.52	366.03	3,598.70	20,131.12	7,491.67	19,567.46	80,572.55	293,087.16

# PERIODIC DISCLOSURES Reinsurance Risk Concentration

FORM NL-23

Incurer IE	FCO TOKIO GENERAL INSURANCE CO.LTD.	Doto	PERIOD - 01/01/2014 TO 31/03/2014
insurer: "	I CO TORIO GENERAL INSURANCE CO.ETD.	Date:	F LICIOD - 01/01/2014 10 31/03/2014

(Rs in Lakhs)

	Reinsurance Risk Concentration												
S.No.	Reinsurance Placements	No. of reinsurers	Proportional	Non- Proportional	Facultative	Premium ceded to reinsurers / Total reinsurance premium ceded (%)							
1	No. of Reinsurers with rating of AAA and above	1	18,138	54	-	20%							
2	No. of Reinsurers with rating AA but less than AAA	15	7,743	573	4,968	15%							
3	No. of Reinsurers with rating A but less than AA	114	29,603	2,283	22,316	60%							
4	No. of Reinsurers with rating BBB but less than A	31	2,506	647	302	4%							
5	No. of Reinsurers with rating less than BBB	0	-	-	-	0%							
6	No.of Indian Reinsurers other than GIC	12	-	-	1,853	2%							
Total		173	57,990	3,556	29,440	100%							

FORM NL-24 Ageing of Claims

IFFCO Tokio General Insurer: Insurance Company Ltd

Date:

31.03.2014

(Rs in Lakhs)

# **Ageing of Claims**

Sl.No.	Line of Business			Total No. of claims	Total amount of claims paid			
		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year	paid	
1	Fire	289	161	178	168	169	965	14,277.95
2	Marine Cargo	9635	3371	1360	744	691	15801	8,208.33
3	Marine Hull	4	4	8	8	18	42	31.52
4	Engineering	229	169	184	253	246	1081	3,308.33
5	Motor OD	189587	84740	21367	9940	3555	309189	56,635.48
6	Motor TP	819	999	1413	3015	11986	18232	33,571.42
7	Health	11657	15525	1551	621	682	30036	19,922.33
8	Overseas Travel	126	40	148	356	61	731	124.82
9	Personal Accident	912	1196	850	1023	498	4479	1,640.89
10	Liability	21	50	144	159	141	515	60.82
11	Crop	159	128	49	89	19	444	17,687.85
12	Miscellaneous	1175	1412	712	465	310	4074	4,674.03

### FORM NL-25

### Quarterly claims data for Non-Life

IFFCO Tokio General Insurance
Insurer: Date: 31.03.2014

#### No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health		Personal Accident	Liability	Crop	Credit	Miscellan eous	Total
1	Claims O/S at the beginning of the period	936	894	70	972	18574	34354	2563	391	1205	124	0	38	1078	61199
2	Claims reported during the period	1149	15081	47	1214	304395	16060	29622	486	4714	45	380	85	4539	377817
3	Claims Settled during the period	793	15325	35	877	295875	17770	30303	731	4395	66	376	65	4138	370749
4	Claims Repudiated during the period	0	0	0	0	1198	4	0	0	2	0	0	0	0	1204
5	Claims closed during the period	187	754	8	219	13220	783	16	0	173	20	8	12	390	15790
6	Claims O/S at End of the period	1163	878	80	1144	16151	33623	2436	149	1589	93	111	53	1214	58684
	Less than 3months	142	491	7	143	11749	2995	1953	89	605	7	12	11	376	18580
	3 months to 6 months	105	119	3	87	1919	2524	140	7	339	9	15	21	187	5475
	6months to 1 year	191	117	11	290	1468	5060	237	8	382	9	66	17	248	8104
	1year and above	725	151	59	624	1015	23044	106	45	263	68	18	4	403	26525

# PERIODIC DISCLOSURES FORM NL-26 - CLAIMS INFORMATION - KG Table I

Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD. Solvency for the Year Ended on 31st March 2014

Required solvency margin based on net premium and net incurred claims (Rs. in Lacs)

110 40	· · · · · · · · · · · · · · · · · · ·		and net meaned claims	1 101 111 = 0.00/				
		PREMIUM						
Item No.	Description	Gross Premium	Net Premium	Gross incurred claim	Net incurred Claim	RSM-1	RSM-2	RSM
1	Fire	14,464.03	2,677.88	16,955.85	4,368.05	1,446.40	2,543.38	2,543.38
2	Marine Cargo	6,504.02	1,853.96	9,372.52	3,763.52	780.48	1,687.05	1,687.05
3	Marine Hull	1,055.87	177.24	2,804.82	306.71	105.59	420.72	420.72
4	Motor	173,382.13	149,733.44	132,208.74	112,712.50	29,946.69	33,813.75	33,813.75
5	Engineering	8,114.58	1,219.75	6,503.01	2,049.16	811.46	975.45	975.45
6	Aviation	209.94	54.79	3,638.85	1,059.32	20.99	545.83	545.83
7	Laibilities	2,901.82	1,379.49	716.72	254.59	435.27	161.26	435.27
8	Others	21,010.26	8,602.04	30,234.84	9,395.36	2,941.44	6,349.32	6,349.32
9	Health	21,686.04	18,524.60	20,291.75	17,208.98	3,704.92	5,162.70	5,162.70
_	Total	249,328.68	184,223.19	222,727.09	151,118.20	40,193.24	51,659.46	51,933.47

Note: Based on IRDA circular No IRDA/F&A/CIR/FA/126/07/2013 dated 3rd July, 2013, premium considered for the computation of RSM1 do not include premiums in respect of expired policies

# PERIODIC DISCLOSURES FORM NL-27: Offices information for Non-Life

Insurer: IFFCO TOKIO General Insurance Co. Ltd.

Date: 1st January, 2014 - 31st March, 2014

SI. No.	Off	ice Information	Number
1	No. of offices at the beginn	ing of the Quarter	73
2	No. of branches approved	during the Quarter	0
3	No. of branches opened	Out of approvals of previous year	0
4	during the Quarter	Out of approvals of this year	0
5	No. of branches closed du	ring the Quarter	0
6	No of branches at the end of the Quarter		73
7	No. of branches approved but not opend		6
8	8 No. of rural branches		0
9 No. of urban branches		73	

# PERIODIC DISCLOSURES FORM - 3B

COMPANY NAME & CODE: IFFCO-TOKIO GENEAL INSURANCE CO LTD & 106

STATEMENT AS ON: 31st March 2014

STATEMENT OF INVESTMENT ASSETS (General Insurer, Re-Insurer)

( Business within India)

PERIODICITY OF SUBMISSION: QUARTERLY

(Rs. )

	( RS	( Rs. )		
DARTINU ARG	2011	AMOUNT		
S NO. PARTICULARS	SCH	AMOUNT		
1 Investments	8	219,356.		
2 Loans	9			
3 Fixed Assets	10	2,767.		
4 Current Assets				
a. Cash & Bank Balance	11	145,994		
b. Advances & Other Assets	12	46,156		
5 Current Liablities				
a. Current Liabilities	13	223,503		
b. Provisions	14	103,002		
c. Misc. Exp not written off	15			
d. Debit Balance of P&L A/c				
Application of Funds as per balance Sheet (A)		740,778.		
Less: Other Assets	SCH			
1 Loans (if any)	9			
2 Fixed Assets (if any)	10	2,767		
3 Cash & Bank Balance (if any)	11	7,744		
4 Advances & Other Assets (if any)	12	46,156		
5 Current Liablities	13	223,503		
6 Provisions	14	103,002		
7 Misc. Exp not written off	15			
8 Debit Balance of P&L A/c				
	Total (B)	383,172		

Investment Assets' as per FORM 3B

(A-B)

357,606.00

Cont to next page...

Cont from prev page... ( Rs in Lakhs)

				<b>≅</b> SH						
S.No.	'Investment' represented as	Reg %	Balance	FRSM*	PH	Book Value(SH+PH)		FVC Amount	Total	
			(a)	(b)	('c)	d=(b+c)	% ACTUAL	(e)	(d+e)	MARKET VALUE
1	Government Securities	Not less than 20%		14572.00	64794.00	79,366.00	22.19%	0.00	79366.00	75,754.00
2	Government Securities or other approved securities (including (I) above )	Not less than 30%		21137.00	93986.00	115,123.00	32.19%	0.00	115123.00	110,293.00
3	Investment subject to Exposure Norms									
	Housing and Loans to SG for Housing and Fire Fighting Equipment, Infrastructure Investments	Not less than 15%		17291.00	76891.00	94,182.00	26.34%	0.00	94182.00	96,791.00
	2. Approved Investments	Not exceeding 55%		27228.00	121072.00	148,300.00	41.47%	0.00	148300.00	148,279.00
	3. Other Investments(not exceeding 25%)	Not exceeding 55 /6		0.00	0.00		0.00%	0.00	0.00	-
	TOTAL INVESTMENT ASSETS	100%	0	65656.00	291949.00	357,605.00	100.00%	0.00	357605.00	355363.00

Company is not splitting shareholders funds on the basis of solvency margin into FRSM & Balance, therefore, all shareholders funds are shown in FRSM column i.e., (b)

#### Note:

- (\*) FRSM refers 'Funds representing solvency margin'
- (\*) Pattern of investment will apply only to SH funds representing FRMS
  (\*) Book Value shall not include funds beyond solvency margin

Other Investments are as permitted under Sec27A(2) and 27B(3)

### FORM NL-29

**Detail regarding debt securities** 

Insurer: Iffco Tokio General Insurance Co. Ltd. Date: 31-Mar-2014

(Rs in Lakhs)

			Detail Regardi	ng debt securitie	es						
		MARKET VALUE Book Value									
	As at 31.03.2014	as % of total for this class	Ve 34 31 U3 13	as % of total for this class	Δe at 31 03 201/		As at 31.03.13	as % of total for this class			
Break down by credit rating											
AAA rated	208,302.16	95.96%	82,654.03	92.98%	211,305.72	96.35%	81,258.87	93.12%			
AA or better	8,760.38	4.04%	6,236.99	7.02%	8,000.00	3.65%	6,000.00	6.88%			
Rated below AA but above A											
Rated below A but above B											
Any other											
BREAKDOWN BY RESIDUALMATURITY											
Up to 1 year	124,422.29	35.01%	88,440.72	28.09%	124,440.44	34.80%	88,394.89	28.35%			
more than 1 year and upto 3years	45,579.07	12.83%	57,996.90	18.42%	45,827.47	12.82%	58,034.30	18.61%			
More than 3years and up to 7years	68,227.20	19.20%	48,960.70	15.55%	69,714.44	19.49%	48,468.35	15.55%			
More than 7 years and up to 10 years	57,307.13	16.13%	79,924.49	25.39%	58,688.44	16.41%	78,509.75	25.18%			
above 10 years	59,826.82	16.84%	39,494.83	12.55%	58,934.92	16.48%	38,386.39	12.31%			
Breakdown by type of the issurer											
a. Central Government	75,754.47	34.90%	70,393.06	36.51%	79,366.09	36.19%	69,804.30	36.79%			
b. State Government	34,538.51	15.91%	33,544.97	17.40%	35,756.97	16.30%	32,658.88	17.21%			
c.Corporate Securities	106,769.53	49.19%	88,891.02	46.10%	104,182.66	47.51%	87,258.87	45.99%			
			-								

#### Note

- 1. In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.
- 2. Market value of the securities will be in accordnace with the valuation method specified by the Authority under Accounting/ Investment regulations.

Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD.

	Ana	llytical Ratios for Non-L	ife companies		
S.No.	Particular	Quarter Ended 31st March 2014	Year Ended 31st March 2014	Quarter Ended 31st March 2013	Year Ended 31st March 2013
	10 Pint Breit				
	I Gross Direct Premium Growth Rate	70.500/	00.050/	40.500/	4.400/
	FIRE	72.58%	23.25%	10.59%	-1.16%
	MARINE MISCELLANEOUS	7.99%	15.40%	-8.11% 27.42%	-22.10%
:	2 Gross Direct Premium to Net Worth Ratio	14.13% NA	13.54% 3.31	NA	37.18% 3.83
	Growth rate of Net Worth	NA	32.27%	NA	25.21%
	Net Retention Ratio	66.08%	67.64%	71.25%	70.17%
	FIRE	15.07%	14.80%	34.70%	25.24%
	MARINE	16.73%	32.12%	21.10%	37.00%
	MISCELLANEOUS	72.20%	74.31%	75.77%	75.95%
	Net Commission Ratio	-4.11%	-1.59%	1.09%	-0.25%
	FIRE	-72.27%	-42.61%	9.38%	-15.99%
	MARINE	-45.39%	-14.51%	-19.86%	-6.27%
	MISCELLANEOUS	-2.56%	-0.56%	1.03%	0.38%
(	Expense of Management to Gross Direct Premium Ratio	19.04%	21.10%	22.69%	21.85%
•	Expense of Management to Net Written Premium Ratio	28.51%	30.56%	31.12%	30.14%
:	Net Incurred Claims to Net Earned Premium	74.68%	75.87%	76.56%	76.69%
	Combined Ratio	94.11%	99.08%	102.85%	100.38%
10	Technical Reserves to Net Premium ratio	NA	1.47	NA	1.39

11 U	nderwriting balance ratio	3.65%	0.08%	-5.64%	-3.81%
F	IRE	-46.79%	43.02%	-5.18%	6.44%
M	IARINE	23.20%	-2.77%	-52.50%	-31.86%
M	IISCELLANEOUS	3.49%	-0.71%	-4.19%	-3.45%
12 O	perating Profit Ratio	18.63%	13.54%	12.13%	9.95%
13 Li	iquid Assets to liabilities ratio	NA	0.51	NA	0.51
14 N	let earning ratio	13.08%	10.68%	6.36%	7.25%
15 R	eturn on Net worth ratio	NA	24.40%	NA	20.13%
16 R	vailable Solvency Margin (ASM) to equired Solvency Margin (RSM) Ratio	NA	1.67	NA	1.43
17 N	PA Ratio				
	Gross NPA Ratio	-	-	-	-
	Net NPA Ratio	-	-	-	-
 Equity Holding	Pattern for Non-Life Insurers				
1 (a	a) No. of shares	NA	269,321,500	NA	269,321,500
,	b) Percentage of shareholding (Indian / oreign)	NA	74/26	NA	74/26
· ·	c) %of Government holding (in case of ublic sector insurance companies)	NIL	NIL	NIL	NIL
4 ex	a) Basic and diluted EPS before xtraordinary items (net of tax expense) for the period (not to be annualized)	NA	8.02	NA	5.00
5 (b	b) Basic and diluted EPS after extraordinary ems (net of tax expense) for the period (not be annualized)	NA	8.02	NA	5.00
6 (iv	v) Book value per share (Rs)	NA	32.89	NA	24.86

#### Note

The Analytical Ratios has been calculated in accordance with the directions contained in IRDA's circular dated 5th October 2012. The Previous year Ratios has been recalculted so as to make them comparable.

FORM NL-31: PERIODIC DISCLOSURES Related Party Transactions

Insurer: IFFCO TOKIO General Insurance Co.Ltd. Date: 31st March, 2014

SI.No.	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	Up to the 31st March 2014	Up to the 31st March 2013
	INDIAN FARMERS FERTILISER COOP LTD	Promoters with more then 20% voting	Premium collected from direct business	6,718.08	6,524.50
		rights	Claims paid on direct basis	2,678.90	1,725.04
1			Payment of Rent and other expenses	2,205.45	1,610.97
			Deposit of Insurance Premium	25.00	25.00
			Amount Payable/ (Receivable ) at Balance sheet date	-	1,076.28
			Payment of Dividend	-	-
	Indian Potash Limited	Associate of Promoters with more than	Premium collected from direct business	443.02	738.72
		20% Voting rights	Deposit of Insurance Premium	1.00	1.00
2			Payment of Rent and other expenses	5.37	18.20
			Payment of Dividend	-	-
			Claims paid on direct basis	268.92	851.97
3	Tokio Marine Asia Pte Ltd(formerly Millea Asia Pte Ltd)	Promoters with more than 20% Voting	Payment of Fee	21.49	16.70
3		rights	Claim/Reimbursement of Expenses	7.43	8.48
	Tokio Marine & Nichido Fire Insurance Co Ltd	Associate of Promoters with more than	Premium on Cession of Re-insurance Premium	3,829.97	1,997.08
		20% Voting rights	Commission Earned on Premium Ceded	802.15	427.36
4			Losses Recovered from Re-insurer	2,044.10	2,009.69
			Claim/Reimbursement of Expenses	2.36	3.10
			Amount Payable/ (Receivable ) at Balance sheet date	(690.54)	86.39
	Tokio Marine Claim Service Asia Pte Ltd	Associate of Promoters with more than	Payment of Professional fee	7.86	-
5		20% Voting rights	Claim/Reimbursement of Expenses	3.17	6.99
			Payment of Fee	1.84	11.38
	Tokio Marine Global Re Ltd.	Associate of Promoters with more than 20% Voting rights	Premium on Cession of Re-insurance Premium	550.70	526.07
6			Commission Earned on Premium Ceded	103.59	107.30
			Losses Recovered from Re-insurer	488.91	584.72
			Amount Payable/ (Receivable ) at Balance sheet date	22.63	66.26
7	Tokio Marine Insurans(Malaysia) Berhad	Associate of Promoters with more than	Payment of Fees	2.23	0.66
		20% Voting rights	Claim/Reimbursement of Expenses	0.21	1.47
8	Tokio Marine Newa Insurance Co Ltd.	Associate of Promoters with more than	Payment of Fees	0.66	0.98
		20% Voting rights	Claim/Reimbursement of Expenses	0.60	0.19

	PERIODIC DISCLOSURES
FORM NL-31:	Related Party Transactions

9	Tokio Marine Services Europe Ltd.	Associate of Promoters with more than	Payment of Fees	19.04	-
,		20% Voting rights	Claim/Reimbursement of Expenses	20.80	-
10	TM Claims Services Inc	Associate of Promoters with more than	Claim/Reimbursement of Expenses	47.04	2.12
10		20% Voting rights	Payment of Fees	14.66	10.53
11	Tokio Marine Management Austalasia Pty. Ltd.	Associate of Promoters with more than	Payment of Fees	0.06	-
12	The Tokio Marine Claim Services Co Ltd	Associate of Promoters with more than	Claim/Reimbursement of Expenses	1.51	-
12		20% Voting rights	Payment of Fees	2.59	-
13	Tokio Marine Insurance Singapore Ltd	Associate of Promoters with more than	Payment of Fees	-	0.95
14	TM Management Services Ltd.	Associate of Promoters with more than	Claim/Reimbursement of Expenses	0.10	7.17
14		20% Voting rights	Payment of Fees	5.71	2.92
15	Tokio Marine cpmpania de seguros S. A. de C.V.	Associate of Promoters with more than	Payment of Fees	-	0.38
16	Tokio Marine Insurance (Thailand) Public Co.Ltd	Associate of Promoters with more than	Payment of Fees	1.69	-
17	K. Sriniwasa Gowda	Chairman	Payment of Rent on office Building	44.80	28.80
	IFFCO TOKIO INSURANCE SERVICES LTD	Subsidiary of the company with 100%	Premium collected from direct business	35.35	30.64
		voting rights	Claims paid on direct basis	21.00	22.84
18			Payment of -Commission	671.12	556.89
			-Service Charges	5,748.85	4,454.40
			Amount Payable/ (Receivable ) at Balance sheet date	636.75	421.68

# PERIODIC DISCLOSURES Products Information

INSURANCE CO.LTD.

INSURANCE CO.LTD.

Date: 31.03.2014

#### **Products Information**

List below the products and/or add-ons introduced during the period

FORM NL-32

S. No.	o. Name of Product Co. Ref. No.		IRDA Ref.no.	Class of Business*	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval	Applicabilit of Para 19
			Ist Jan 2014 to 31st Marc	h 2014				
1	Health Protector	Lt. Dt. 26.11.2013	IRDA/NL-HLT/ITGI/P-H/V.I/204/13-14	Health	Exposure rated products	08.08.2013	21.03.2014	
2	Family Health Protector	Lt. Dt. 17.12.2013	IRDA/NL-HLT/ITGI/P-H/V.I/464/13-14	Health	Exposure rated products	20.12.2013	28.03.2014	
3	CSC - Health Protector	Lt. Dt. 31.01.2014	IRDA/NL-HLT/ITGI/P-H/V.1/CSC/13-14	Health	Exposure rated products	31.01.2014	05.02.2014	
4 Health Protector Plus		Lt. Dt. 11.03.2014	NA	Health	Exposure rated products	11.03.2014	14.03.2014	

Note 1: Product mentioned at S. No. 4 have been filed with IRDA in the previous quarter and the same have been mentioned in our last quarter report, however the clearance of the same have been received in the quarter ended 31.03.2014. Hence same are being reported in this quarter report also.

Note 2: Product mentioned at S. No. 2, have been filed and acknowledged by IRDA on 14.03.2014 and no further query have been received from IRDA so far.

# PERIODIC DISCLOSURES FORM NL-33 - SOLVENCY MARGIN - KGII

### FORM NL-33 - SOLVENCY MARGIN - KGII

TABLE - II

Name of the Insurer: IFFCO TOKIO GENERAL INSURANCE CO. LTD.

Solvency for the Year Ended on 31st March 2014 Available Solvency Margin and Solvency Ratio

(Rs. in Lacs)

Item	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		303,435.27
	of Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
2	Liabilities (reserves as mentioned in Form HG)		297,628.51
3	Other Liabilities (other liabilities in respect of		5,806.77
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		-
5	Available Assets in Shareholders' Funds (value of		125,733.90
	Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		39,185.15
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		86,548.76
8	Total Available Solvency Margin [ASM] (4+7)		86,548.76
9	Total Required Solvency Margin [RSM]		51,933.47
10	Solvency Ratio (Total ASM/Total RSM)		1.67

# PERIODIC DISCLOSURES FORM NL-34: Board of Directors & Key Persons

Insurer: IFFCO TOKIO General Insurance Co. Ltd.

Date: 1st January, 2014 to 31st March, 2014

SI. No.	Name of person	Role/designation	Details of change in the period
1	Mr. K. Srinivasa Gowda	Chairman	No change
2	Mr. Lee King Chi Arthur	Vice Chairman	No change
3	Mr. Balvinder Singh Nakai	Director	No change
4	Dr. B.S. Vishwanathan	Director	Cessation w.e.f - 27-02-2014
5	Dr. U.S. Awasthi	Director	No change
6	Mr. Rakesh Kapur	Director	No change
7	Dr. P.S. Gahlaut	Director	No change
8	Mr. S.K. Kanwar	Director	No change
9	Mr. Bahushrut Lugani	Director	No change
10	Mr. Yogesh Lohiya	Managing Director & CEO	No change
11	Mr. H.O. Suri	Director (Marketing)	No change
12	Mr. Ichiro Maeda	Director (Operations)	No change
13	Mr. Khushwant Pahwa	Appointed Actuary	No change
14	Mr. V. Rajaraman	Chief of Internal Audit	No change
15	Mr. Sanjeev Chopra	Chief Finance Officer	No change

<sup>1</sup> Key Persons as defined in IRDA Registration of Companies Regulations, 2000

PERIODIC DISCLO	

### FORM NL-35-NON PERFORMING ASSETS-7A

Company Name & Code: Iffco Tokio General Insurance Company Ltd (106)

Statement as on: 31st March 2014 Name of the Fund

Details of Investment Portfolio
Periodicity of Submission: Quarterly

		Instrument		erest Rate	Total O/s	Default	Default	Principal	Interest Due	Deferred	Deferred	Rolled		n any Principal ver?	Classification Pro		Provision (Rs)
COI	Company Name	Туре	%	Has there been revision?	(Book Value)	Principal (Book Value)	Interest (Book Value)	Due from	from		Interest	Over?	Amount	Board Approval Ref		Provision (%)	

Date:	
	Note:

A. Category of Investmet (COI) shall be as per INV/GLN/001/2003-04

B. FORM 7A shall be submitted in respect of each 'fund'.

C. Classification shall be as per F&A-Circulars-169-Jan-07 Dt.24-01-07.

# PERIODIC DISCLOSURES FORM NL-36-YIELD ON INVESTMENTS 1

COMPANY NAME & CODE: IFFCO-TOKIO GENEAL INSURANCE CO LTD & 106 STATEMENT AS ON: 31st March 2014 STATEMENT OF INVESTMENT AND INCOME ON INVESTMENT PERIODICITY OF SUBMISSION: QUARTERLY

NAME OF THE FUND :

Rs In Lakhs

			Current Quarter				Year to Da	ite		Previous Year				
NO.	Category of Investment	Category Code	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)2	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)2	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)2
			Book Value				Book Value				Book Value			
1	Central Government Bonds	CGSB	78,243.00	1,579.00	2.02%	1.33%	76,113.00	6,144.00	8.07%	5.33%	59,655.16	4,805.47	8.06%	544%
2	Special Deposits	CSPD	-											
3	Deposit under Section 7 of Insurance Act, 1938	CDSS	1,158.00	24.00	2.08%	1.37%	1,160.00	96.00	8.23%	5.49%	1,130.89	93.61	8.28%	8.28%
4	Treasury Bills	CTRB	•	-			-	-			-	-		
5	Central Government Guaranteed Loans / Bonds	CGSL		-			-	-			-	-	-	-
6	State Government Bonds	SGGB	32,652.00	710.00	2.17%	1.43%	32,655.00	2,839.00	8.69%	5.74%	28,370.86	2,461.63	8.68%	5.86%
7		SGGL	-	-			-	-			-	-	-	-
8	Other Approved Securities(excluding Infrastucture Investments)	SGOA	3.101.00	66.00	2.14%	1.42%	3.088.00	266.00	8.61%	5.69%	3,052.28	265.94	8.71%	5.89%
9		SGGE	3,101.00	- 00.00	2.14/0	1.42 /0	3,000.00	200.00	0.0176	3.0376	3,032.20	200.94	0.7170	3.03 /6
10	Loans to State Government for Housing	HLSH	_	_			_	_			-	_	_	_
11	Loans to State Government for Fire Fighting Equipment	HLSF		_			_	_			_	_	_	_
12	Term Loan-HUDCO / NHB / Institutions accredited by NHB	HTLH	-	-			-	-			-	-	_	-
13	Commercial Papers - NHB / Institutions accredited by NHB	HTLN	-	-			-	-			-	-	-	-
14	Housing - Securitised Assets	HMBS	-	-			-	-			-	-	-	-
15	Debentures / Bonds / CPs / Loans - (Promoter Group)	HDPG	-	-			-	-			-	-	-	-
16	Bonds/Debentures issued by HUDCO	HTHD	-	-	0.00%	0.00%	2,000.00	73.00	3.64%	2.40%	1,655.71	(48.35)	-3.45%	-2.33%
17	Bonds/Debentures issued by NHB / Instititions accredited by NHB	HTDN	-	-			-	-				-	-	-
18	Bonds/Debentures issued by Authority constituted under any Housing/Building Scheme approved by Central/State/any authority or Body constituted by Central/State Act	HTDA	32,617.00	782.00	2.40%	1.58%	31,786.00	2,993.00	9.42%	6.22%	27,152.35	2,550.20	9.39%	6.34%
19	Bonds/Debentures issued by HUDCO	HFHD	5,000.00	262.00	5.25%	5.25%	2,967.00	402.00	13.54%	13.54%	1,660.22	132.24	8.03%	8.03%
20	Bonds/Debentures issued by NHB / Institutions accredited by NHB	HFDN	1,026.00	3.00	0.29%	0.29%	1,026.00	3.00	13.15%	13.15%	,	_	-	-
21	Bonds/Debentures issued by Authority constituted under any Housing/Building Scheme approved by Central/State/any authority or Body constituted by Central/State Act	HFDA	-	-			-					-	-	-
22	Infrastructure - Other Approved Securities	ISAS	-	-			-				-	-	-	
23	Infrastructure - PSU - Equity Shares - Quoted	IPTE	-	-			-	_			-	-	-	-
24	Infrastructure - Corporate Securities - Equity Shares - Quoted		-	_			-	_			-	_	-	_
25	Infrastructure - Equity & Equity Related Instruments (Promoter Group)	IEPG	-	-			-	-			-	-	-	-

26	Infrastructure - Securitised Assets	IESA		_				_			-	_	_	_
20	Infrastructure - Debentures / Bonds / CPs / Ioans - (Promoter	ILUA	-	-			-	-			-		-	-
27	Group)	IDPG										_		
28	Infrastructure - PSU-Debentures / Bonds		25 007 00	776.00	0.470/	4.4404	07.555.00	3.298.00	0.700/	F 000/	20,000,70	2 420 07	0.740/	
28	Infrastructure - PSU - Depentures / Bonds Infrastructure - PSU - CP's	IPTD IPCP	35,697.00		2.17%	1.44%	37,555.00	3,298.00	8.78%	5.80%	39,299.76	3,436.27	8.74%	5.91%
29	Infrastructure - PSU - CP's Infrastructure - Other Corporate Securities -	IPCP	-	-			-	-			-	-	-	-
30	Debentures/Bonds	ICTD												
30			-	-			-	-			-	-	-	-
31	Infrastructure - Other Corporate Securities - CPs	ICCP	-	-			-	-			-	-	-	-
32	Infrastructure - Term Loans (with Charge)	ILWC	-	-			-	-			-	-	-	-
33	Infrastructure - PSU - Debentures/Bonds	IPFD	15,113.00	302.00	2.00%	2.00%	8,978.00	723.00	8.06%	8.06%	3,564.09	276.05	7.75%	7.75%
	Infrastructure - Other Corporate Securities - Debentures /													
34	Bonds	ICFD	-	-			-	-			-	-	-	-
35	PSU - Equity shares - quoted	EAEQ	-	-			-	-			-	-	-	-
36	Corporate Securities - Equity shares (Ordinary) - quoted	EACE	-	-			-	-			-	-	-	-
	Equity Shares - Companies incorporated outside India													
37	(invested prior to IRDA Regulations)	EFES	-	-			-	-			-	-	-	-
	Equity Shares - (incl. Equity related Instruments) - Promoter													
38	Group	EEPG	-	-			-	-			-	-	-	-
39	Corporate Securities-Bonds-(Taxable)	EPBT	10,670.00	250.00	2.34%	1.55%	10,458.00	995.00	9.51%	6.28%	8,272.59	783.91	9.48%	6.40%
40	Corporate Securities - Bonds - (Tax Free)	EPBF	-	-			-	-			-	-	-	-
41	Corporate Securities - Preference Shares	EPNQ	-	-			-	-			-	-	-	-
42	Corporate Securities - Investment in Subsidiaries	ECIS	50.00	-	-	-	50.00	-		0.00%	50.00	-	-	-
43	Corporate Securities - Debentures	ECOS	-	-			-	-			-	-	-	-
	Corporate Securities - Debentures / Bonds / CPs / Loan -													
44	(Promoter Group)	EDPG	-	-			-	-			-	-	-	-
45	Corporate Securities - Derivative Instruments	ECDI	-	-				-			-	-	-	-
46	Investment Properties - Immovable	EINP	-	-			-	-			-	-	-	
47	Loans - Policy Loans	ELPL	-	-			-	-			-	-	-	-
	Loans-Secured Loans-Mortgage of property in India(Term													
48	Loan)	ELMI	-	-			-	-			-	-	-	-
	Loans-Secured Loans-Mortgage of property outside													
49	India(Term Loan)	ELMO	-	-			-	-			-	-	-	-
	Deposits-Deposit with scheduled banks, Fis (incl. Bank													
	Balance awaiting Investment), CCIL, RBI	ECDB	138,751.00	3,379.00	2.44%	1.61%	140,232.00	13,543.00	9.66%	6.37%	97,905.07	10,022.36	10.24%	6.92%
51	Deposits - CDs with Scheduled Banks	EDCD	-	-			-	-			-	-	-	-
52	Deposits - Repo / Reverse Repo	ECMR	-	-			-	-			-	-	-	-
	Deposit with Primary Dealers duly recognised by Reserve													
	bank of India	EDPD	-	-			-	-			-	-	-	-
54	CCIL - CBLO	ECBO	-	-			-	-			-	-	-	-
55	Commercial Papers	ECCP	-	-			-	-			-	-	-	-

56	Application Money	ECAM	5.257.00	25.00	0.48%	0.32%	4.644.00	63.00	1.35%	0.89%	1.136.36	5.97	8.71%	5.89%
	Perpetual Debt Instruments of Tier I & II capital issued by	207	0,201.00	20.00	0.1070	0.0270	1,011.00	00.00	1.0070	0.0070	1,100.00	0.0.	0.1.70	0.0070
57	PSU Banks	EUPD	-	-			-	-			-	-	-	-
	Perpetual Debt Instruments of Tier I & II capital issued by													
58	Non - PSU Banks	EPPD	-	-			-	-			-	-	-	-
	Perpetual Non-Cum. P. Shares & Redeemable Cumulative													
	P.Shares of Tier I & II capital issued by PSU Banks	EUPS	_	_			_	_			_	_	_	_
- 00	. Sharoo of the frame capital located by free Ballito	2010		_			_	_			_	_		
	Perpetual Non-Cum. P. Shares & Redeemable Cumulative													
60	P.Shares of Tier I & II capital issued by Non-PSU Banks	EPPS	-	-			-	-			-	-	-	-
61	Foreign Debt Securities (invested prior to IRDA Regulations)	EFDS	-	-			-	-			-	-	-	-
62	Mutual Funds - Gilt / G Sec / Liquid Schemes	EGMF	3,898.00	83.00	2.13%	1.41%	3,691.00	325.00	8.82%	5.82%	3,284.40	292.05	8.92%	6.02%
63	Mutual Funds - (under Insurer's Promoter Group)	EMPG	-	-			-	-			-	-	-	-
64	Net Current Assets (Only in respect of ULIP Business)	ENCA	-	_			-	-			_	_	_	-
	Bonds - PSU - Taxable	OBPT	-	-			-	-			-	-	-	-
66	Bonds - PSU - Tax Free	OBPF	-	-			-	-			-	-	-	1
67	Equity Shares (incl. Co-op Societies)	OESH	_	-							_	-	-	-
68	Equity Shares (PSUs & Unlisted)	OEPU	-	-			-	-			-	-	-	1
	Equity Shares (incl.Equity Related Instruments) - Promoter													
	Group	OEPG	-	-			-	-			-	-	-	-
70	Debentures	OLDB	-	-			-	-			-	-	-	-
71	Debentures / Bonds / CPs / Loans etc (Promoter Group)	ODPG	_	_			_	_			_	_	_	
	Commercial Papers	OACP	-								-	-	-	-
	Preference Shares	OPSH	-	_			_	-			-	_	-	-
74	Venture Fund	OVNF	-	-			-	-			-	-	-	-
75	Short term Loans (Unsecured Deposits)	OSLU	_	_			-	-			_	-	-	-
	Term loans (without Charges)	OTLW	-	-			-	-			-	-	-	-
	Mutual Funds - Debt / Income / Serial Plans / Liquid													
	Schemes	OMGS	-	-	0.00%	0.00%	2,000.00	79.00	3.95%	2.61%	2,132.44	145.36	9.28%	6.27%
	Mutual Funds - (under Insurer's Promoter Group)	OMPG	-	-			-	-			-	-	-	-
	Derivative Instruments	OCDI	-	-			-	-			-	-	-	-
80	Securitised Assets	OPSA	-	-			-	-			-	-	-	-
81	Investment Properties - Immovable	OIPI	-	-			-	-			-	-	-	-
	TOTAL		363,233.00	8,241.00	2.27%	1.50%	358,403.00	31,842.00	8.88%	5.86%	276,410.93	25,222.71	9.13%	6.16%

Note: Category of Investment(COI) shall be as per Guidelines

1. To be calculated based on Monthly or lesser frequency Weighted Average' of Investments

2. Yield netted for Tax

3. FORM-1 shall be prepared in respect of each fund

# PERIODIC DISCLOSURES FORM NL-37-DOWN GRADING OF INVESTMENT-2

Statement as on:	31st March 2014	Name of Fund
		<u></u>

Statement of Down Graded Investments Periodicity of Submission: Quarterly

Rs. Lakhs

No	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
A.	During the Quarter 1								
	-	-		•	-	-	-	-	-
В.	As on Date <sup>2</sup>								
	10.09% MRF BS 27-05-2019	EPBT	1000	5/27/2011	CRISIL	LAAA	AA+	10/30/2013	
	8.10% HUDCO DB 05-03-2022	HFHD	2000	4/4/2012	CRISIL	AAA	AA+	3/5/2012	

Date: Note:

1 Provide details of Down Graded Investments during the Quarter.

- 2 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- **3** FORM-2 shall be prepared in respect of each fund.
- 4 Category of Investmet (COI) shall be as per INV/GLN/001/2003-04

FORM NL-38

### **Quarterly Business Returns across line of Business**

	IFFCO Tokio General Insurance			
Insurer:	Company Ltd	Date:	31.03.2014	

**Gross Direct Premium** 

(Rs in Lakhs)

(Rs in Lakhs)

#### **Quarterly Business Returns across line of Business**

Sl.No.	Line of Business	Curren	it Quarter	Same Quarte	er previous year	upto the p	eriod	same period of vear	•
31.140.	Lille Of Dusilless	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies
1	Fire	5,018.30	17212	2,972.73	17367	21,337.38	67426	17,378.96	60657
2	Cargo & Hull	2,604.79	3644	2,451.25	2852	11,741.14	12830	10,213.87	10100
3	Motor TP	19,625.39	29339	17,502.69	30250	71,918.29	88642	59,209.89	63800
4	Motor OD	28,017.55	935310	29,240.16	991359	104,254.47	3700177	99,580.47	3869453
5	Engineering	2,607.68	1677	2,168.22	1524	9,346.74	6347	6,620.83	5244
6	Workmen's Compensation	399.83	2875	361.70	2701	1,599.80	11005	1,328.87	10189
7	Employer's Liability	-	0	-	0	1	0	1	0
8	Aviation	107.18	14	238.25	17	360.11	32	590.85	94
9	Personal Accident	730.14	25302	783.76	7042	3,075.03	127064	3,025.83	25020
10	Health	10,174.28	57196	5,383.63	15559	28,535.53	145312	21,079.10	59685
11	Others*	11,287.41	70508	8,654.05	120053	40,918.67	296670	37,989.46	399978

#### Note:

- 1. Premium stands for amount of premium
- 2. The line of business which are not applicable for any company should be filled up with NA. Figure '0' in those fields will imply no business in the segment.
- $^{*}$ any other segment contributing more than 5% of the total premium needs to be shown separately
- 3. Premium is Gross Direct Premium and Previous Year Premium Figures have been reworked accordingly.

# FORM NL-39 Rural & Social Obligation

Form: Rural & Social Sector Obligations

Insurer: IFFCO TOKIO General Insurance Company Date: January'2014 - March '2014

(Rs in Lakhs)

	Rura	al & Social Obligation	ns (Quarterly Returns)		
SI.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	5,330	211.32	598,573.04
I	ı ii <del>c</del>	Social			
2	Cargo & Hull	Rural	-	-	0.00
۷	Cargo & Hull	Social			
3	Motor TP	Rural	-	8,247.52	0.00
3	Wiotor 11	Social			
4	Motor OD	Rural	383,767	7,372.67	633,013.41
4	Width OB	Social			
5	Engineering	Rural	101	17.84	16,128.36
3	Engineering	Social			
6	Workmen's Compensation	Rural	397	22.78	1,985.00
U	Workmen's compensation	Social			
7	Employer's Liability	Rural	308	5.94	4,326.35
,	Employer 3 Elability	Social			
8	Aviation	Rural	-	-	0.00
Ů	/ Widdon	Social			
9	Personal Accident	Rural	15,700	1,154.34	3,791,299.60
J	1 Gradital / tooldone	Social	1,665	56.12	316,606.05
10	Health	Rural	3,840	9,659.88	4,497,167.48
10	Houter	Social	117	8,792.95	241,152.64
11	Others	Rural	37,562	21,373.48	1,155,548.83
1 1	Othors	Social	2,741	17,968.43	1,922,550.30

### FORM NL-40

# **Business Acquisition through different channels**

	IFFCO Tokio General		
	Insurance		
Insurer:	Company Ltd	Date:	31.03.2014

#### (Rs in Lakhs)

			Bus	iness Acquisition t	hrough differe	nt channels				
Sl.No.	Channels	Current C	Quarter	Same quarter Pr	revious Year	Up to the	e period	Same period of the previous year		
	Charmers	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	
1	Individual agents	634102	23,802.40	373521	13,752.47	2191848	78,939.83	1372948	47,807.56	
2	Corporate Agents-Banks	8312	124.62	5551	122.19	21946	456.36	23873	691.31	
3	Corporate Agents -Others	174219	5,394.28	93523	1,055.50	541286	13,824.63	311925	5,427.51	
4	Brokers	159613	22,864.99	155209	21,289.38	647128	94,306.07	584925	78,878.97	
5	Micro Agents	2920	31.34	4677	35.39	10162	101.42	16355	147.39	
6	Direct Business	163911	28,354.93	556243	33,500.80	1043135	105,458.84	2194170	124,065.00	
	Total (A)	1143077	80,572.56	1188724	69,755.73	4455505	293,087.16	4504196	257,017.74	
1	Referral (B)	0	-	0	0.73	0	-	24	0.40	
	Grand Total (A+B)	1143077	80,572.56	1188724	69,756.46	4455505	293,087.16	4504220	257,018.14	

#### Note:

- 1. Premium means amount of premium received from business acquired by the source
- 2. No of Policies stand for no. of policies sold
- 3. The channel mapping has been corrected in FY 2013-14
- 4. Premium is Gross Direct Premium and Previous Year Premium Figures have been reworked accordingly.

# PERIODIC DISCLOSURES GREIVANCE DISPOSAL

		L-41

Insurer:

IFFCO-TOKIO GENERAL INSURANCE Co.Ltd.

Date:

31.03.2014

#### GRIEVANCE DISPOSAL FOR THE PERIOD Jan- Mar 14 DURING THE FINANCIAL YEAR 2013-14

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers						
a)	Proposal related	0	1	1	0	0	(
b)	Claim	42	782	685	63	69	7
c)	Policy Related	5	303	255	51	2	(
d)	Premium	0	0	0	0	0	(
e)	Refund	0	1	1	0	0	(
f)	Coverage	0	0	0	0	0	(
g)	Cover note related	0	0	0	0	0	(
h)	Product	0	1	0	0	1	(
i)	others	1	12	8	3	1	1
	Total Number of Complaints	48	1100	950	117	73	8

2 Total No. of policies during previous year	4,440,760	2012-13
3 Total No. of Claims during previous year	329,524	2012-13
4 Total no. of policies during current year	1,160,244	2013-14
5 Total no. of claims during current year	99,699	2013-14
6 Total No. of Policy Complaints (current year) per		
10,000 policies (current year)	2.74	1st Qtr
7 Total No. of Claim Complaints (current year) per		
10,000 claims registered (current year)	78.44	1st Qtr

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
(a)	Up to 7 days	6	0	6
(b)	7-15 days	1	0	1
©	15-30 days	1	0	1
(d)	30-90 days	0	0	0
(e)	90 days and beyond	0	0	0
	Total Number of Complaints	8	0	8

<sup>\*</sup> Opening balance should tally with the closing balance of the previous financial year.